

**FREEDOM OF INFORMATION REQUEST REF794**

16/12/2011

Dear Mr Richards

Thank you for your email of 29/11/2011 requesting information under the Freedom of Information Act. I am pleased to be able to respond to your request (please see the attached file '**NTW(C)19 - Observation Policy-V02.4-BMR-Oct11**' and its supporting appendices. I have also attached as a PDF file the slides that make up our **Observation Policy training sessions** which have been rolled out across our inpatient services, including St Georges Park).

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If you are not satisfied with the Trust's response to your request you may ask us to review it. If you wish to do this, please write to the Information Governance Manager enclosing a copy of your original request and explaining your complaint.