



Registrar's Office

Queen's University Belfast
Belfast
BT7 1NN
Northern Ireland
Tel +44 (0) 28 9097 2500
www.qub.ac.uk

Our ref: FOI-19-317

14 October 2019

Ms Hana Bednarova
Email: request-611564-79be57a9@whatdotheyknow.com

Dear Ms Bednarova

Further to your access to information request received on 14 October 2019 please find below the University's response in relation to your request for information about mental health first aid training.

The information requested is as follows:

I would like to receive information about the number of your full-time employees who have (certification or have attended) mental health first aid training.

The University has 38 staff certified in Mental Health First Aid Training.

In addition to the above, for the last five years, the University has a contract with Inspire Student Support to provide counselling for students through trained and qualified Associate Counsellors. Inspire is contracted to provide short term solution focused counselling. Students who need specialised counselling are referred on to specialist support for example an eating disorder unit or a centre which provides long term support for those who have been the victim of domestic abuse.

Inspire Student Support has a bank of over 40 Associate Counsellors contracted to work for their organisation and from which counsellors are drawn in the provision of student counselling at the University. Associate Counsellors are trained in a range of specialisms including bereavement care, anxiety management and trauma counselling.

I would like to also kindly ask for the total number of students attending your university at the moment.

2017-18	24,490 (published by HESA)
2018-19	24,700

- Please note that end of year figures for 2018-19 to be released to HESA for publication may differ.
- Student numbers for 2019-20 are not provided as this would be provisional and subject to change.

If you are dissatisfied with the handling of part of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original request and should be addressed to the Information Compliance Manager c/o info.compliance@qub.ac.uk. Please remember to quote the reference number FOI-19-317 in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

Yours sincerely

Shauneen Killyleagh
Information Compliance Unit