

Our ref: 101000128845

FOI ack

Date: 12 August 2013

**Customer Relations Team  
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Dear Mr Osborne

**Request for Information Reference Number RFI/ 101000128845**

Thank you for your request for information that you submitted to us on 8 August 2013. Please accept our apologies for the delay in acknowledging your request.

We are dealing with your request under the Freedom of Information Act 2000 (FOIA) and hope to be able to complete the request within 20 working days.

We may have to apply exemptions to the information that you have requested which could mean that all, or part of the information you have requested may be withheld. There may be information that you have requested that will need to be subject to a public interest test, or liaison with an external agency or company, which could mean the 20-day deadline, will be exceeded. If such an instance arises where it is not possible to return the information you have requested within the 20 working day deadline you will be informed as soon as possible.

If you need to make further contact regarding your request, please use the reference number above.

Further information on the FOIA 2000, the exemptions and how your request will be dealt can be found on our website at

<http://www.medway.gov.uk/councilanddemocracy/performanceandpolicy/freedomofinformationact.aspx>

Yours sincerely



Customer Relations Team

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This information is available in other formats and languages from Jason Wilson on 01634 332456.