



## London Shared Service

1 Lower Marsh,  
London,  
SE1 7NT

Email: [NELCSU.foi@nhs.net](mailto:NELCSU.foi@nhs.net)

Dear Mr Holdsworth,

Reference: FOI.21.SWL191

12 January 2022

**Re: Freedom of Information request**

Thank you for your request under the *Freedom of Information Act 2000* (the Act). This response is provided on behalf of NHS South West London Clinical Commissioning Group (CCG).

Your request along with the CCG's response is detailed below.

**1. Which medicines optimisation software(s) are current in operation in your CCG?**

NHS South West London CCG does hold this information. Merton, Sutton, Wandsworth Boroughs areas in the CCG use Optimise Rx, Kingston and Richmond use ScriptSwitch and Croydon uses ScriptSwitch plus Eclipse Radar.

**2. If more than one, what % of your surgeries are covered by each of the systems?**

NHS South West London CCG does hold this information. The coverage for surgeries is close to 100%.

**3. What is the title of the member of staff who leads on the utilisation of these systems?**

NHS South West London CCG does hold this information. Senior Primary Care Pharmacists lead on the utilisation of the systems.



# London Shared Service

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### Postal address

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1 Lower Marsh,  
London,  
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## London Shared Service

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### **Privacy Notice (formerly known as Fair Processing Notice)**

We will record your contact and request details in order to monitor and improve the service we provide and in order to discharge our statutory obligations under the Act. This information will be handled in accordance with the NHS Confidentiality Code of Practice and the *Data Protection Act 2018*.

### **Using personal data we provide**

You are required not to use personal data which is provided to you for electronic marketing (telesales, fax, e-mail) to our staff and comply with the Privacy and Electronic Communications (EC Directive) Regulations 2003. Provision of such personal data in response to a Freedom of Information or Environmental Information request does not constitute consent from the individual concerned.

The *Data Protection Act* gives individuals rights to prevent processing likely to cause substantial unwarranted damage or unwarranted distress (section 10) and to prevent processing for the purposes of direct marketing (section 11). You should be aware that selling, giving or sharing of personal data could breach the *Data Protection Act*. LSS advises staff of their rights on behalf of Clinical Commissioning Groups.

### **Review procedure**

If you feel that we have not met the requirements of the Freedom of Information Act 2000, you should contact the FOI Team at: [NELCSU.foi@nhs.net](mailto:NELCSU.foi@nhs.net)

If you remain dissatisfied, you can ask us to review our decision by making a written request for an internal review. In order to assist with the review, you should include your address, a description of the original request and the reasons why you are dissatisfied. Please send this to:



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The review will be handled by more senior staff who were not involved in the original decision. Although this will not apply to Section 36 claimed exemptions in accordance with Department of Health Directive, your request will still be reviewed. We aim to complete all internal reviews within 20 working days. If you then wish to appeal you should contact the Information Commissioner for an independent review at the following address:

**Telephone**

0303 123 1113

**Postal address**

The Information Commissioner,  
Wycliffe House,  
Water Lane,  
Wilmslow,  
Cheshire,  
SK9 5AF

**Website address**

[www.ico.gov.uk](http://www.ico.gov.uk)

**Feedback**

Your feedback is welcome to help us improve the service we provide. Please send comments or suggestions to our address.

Yours sincerely,

**Freedom of Information Team**

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