



Department
for Work &
Pensions

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[DWP Website](https://www.dwp.gov.uk)

Our Ref: FOI2022/99949

3 January 2023

Dear J Roberts,

Thank you for your Freedom of Information (FoI) request received on 13 December. You wrote:

“Thank you for your email of 13 December 2022 containing valuable s16 advice and assistance.

Please provide all of the information requested with the exception of Q3 (geographical location).”

The questions that you had originally asked, prior to receiving our advice on how to limit your request, under Section 16 of the FoI Act advice were:

1. Please provide the number of assessment reports reviewed by the team in August 2022.
2. Please provide the name of the benefit claimed that each report concerned.
3. Please provide the geographical location of the claimants that each report reviewed related to.
4. Please provide details of how the reports were selected for review.
5. In 2017, you provided someone with the following two guides:

Integrated Quality Audit Desk Aid for the Healthcare Professional MED-IDAHCPO1; and
Integrated Quality Audit System Process Guide MED-IQASPG01

https://www.whatdotheyknow.com/request/auditing_guides

6. Please provide the latest versions.
7. Please provide the assessment grade of each report reviewed.”

DWP Response

We confirm that we do hold the information you have requested.

In response to question 1, the number of assessment reports that were reviewed during August 2022, was 2075.

In answer to question 2, please find below a breakdown of reports audited per benefit for August 2022:

Employment Support Allowance (ESA) - 97
Universal Credit (UC) - 512
Personal Independence Payment (PIP) - 1466

You have omitted question 3 in order to bring your request within the statutory cost limit of the FoI Act.

In reply to question 4, a random sampler is used to select which cases are subject to audit.

In response to questions 5 & 6, please find attached updated versions of the Integrated Quality Audit Desk Aid for the Healthcare Professional and Integrated Quality Audit System Process Guide.

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In response to question 7, please find below a breakdown of the audited assessment grades:

ESA and UC

A Grade - 489
B Grade - 91
C Grade - 29

- A:** Key requirements are satisfied to the extent that the product fully conforms to Centre for Health and Disability Assessments Professional Standards.
- B:** Key requirements are adequately satisfied. However, the auditor can specify elements that would quantifiably enhance the value of the product.
- C:** Key requirements are not satisfied to the extent that the product fails to meet Centre for Health and Disability Assessments Professional Standards.

PIP

A Grade - 972
AF Grade - 138
AA Grade - 321
U Grade - 35

A: Acceptable
AF: Acceptable: HP learning required
AA: Acceptable: report amendment required
U: Unacceptable.

If you have any queries about this letter, please contact us quoting the reference number above.

Yours sincerely,

DWP Central Freedom of Information Team
Department for Work and Pensions

Your right to complain under the Freedom of Information Act

If you are not happy with this response you may request an internal review by e-mailing freedom-of-information-request@dwp.gov.uk or by writing to: DWP Central FoI Team, Caxton House, 6-12 Tothill Street, London, SW1H 9NA.

Any review request should be submitted within two months of the date of this letter.

If you are not content with the outcome of the internal review, you may apply directly to the Information Commissioner's Office for a decision. Generally, the Commissioner cannot make a decision unless you have exhausted our own complaints procedure. The Information Commissioner can be contacted at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF.

Website: [ICO FOI and EIR complaints](#) or telephone 0303 123 1113.