

From: Paul Daly



Ministry
of Defence

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Assistant Head Information Rights team

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Refs: FOI2018/04945, FOI2018/05131
and FOI2018/05261

E-mail: CIO-FOI@mod.gov.uk

Paul
[request-477114-20402521@whatdotheyknow.com](#)
[request-477857-1e1a6aec@whatdotheyknow.com](#) and
[request-478271-4d6ed2e3@whatdotheyknow.com](#)

30 April 2018

Dear Paul,

Thank you for your emails dated 11, 15 & 17 April 2018 requesting advice on your medical appeal.

As your requests were submitted via the whatdotheyknow.com website, I am treating your correspondence as requests for information under the Freedom of Information Act 2000 (FOIA).

Guidance from the Information Commissioner's Office (ICO) states that a valid request "must be in writing; include the requester's name and an address for correspondence; and, describes the information requested". Your request is considered invalid under section 8(1)(b) of the FOIA as you have not provided your full name (i.e. any variation of your title or first name combined with your surname).

It should be noted, if an invalid request is processed by a Public Authority, the requester would have no recourse to the ICO as their powers only extend to valid requests under section 8 of the Act.

More information on how to submit a valid request can be found at the link below:-

<https://ico.org.uk/media/for-organisations/documents/1164/recognising-a-request-made-under-the-foia.pdf>

You should note that, as Whatdotheyknow.com is a public website, any response we provide to a request made via that website will be published into the public domain and is therefore an inappropriate platform to discuss personal medical issues. As you appear to be asking for advice rather than recorded information, it may be better to submit your request as general correspondence rather than through the Freedom of Information Act.

If you wish us to treat your request as general correspondence, please submit your enquiry via email to CIO-FOI@mod.gov.uk.

To ensure your correspondence reaches the correct department in the MOD it would help if you could provide some more details for example, your name and which service you applied for/served with.

If you have any queries regarding the content of this letter, please contact this office in the first instance.

If you wish to complain about the handling of your request, or the content of this response, you can request an independent internal review by contacting the Information Rights Compliance team, Ground Floor, MOD Main Building, Whitehall, SW1A 2HB (e-mail CIO-FOI-IR@mod.gov.uk). Please note that any request for an internal review should be made within 40 working days of the date of this response.

If you remain dissatisfied following an internal review, you may raise your complaint directly to the Information Commissioner under the provisions of Section 50 of the Freedom of Information Act. Please note that the Information Commissioner will not normally investigate your case until the MOD internal review process has been completed. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. Further details of the role and powers of the Information Commissioner can be found on the Commissioner's website at <https://ico.org.uk/>.

Yours sincerely,

Paul Daly