

DWP Central Freedom of Information Team

e-mail: [freedom-of-information-request@dwp.gsi.gov.uk](mailto:freedom-of-information-request@dwp.gsi.gov.uk)

Our Ref: Fol 220

24 February 2017:

Dear Mr Jefferson,

Thank you for your Freedom of Information request of 10 January 2017. You asked:

*Thank you for your message in which you state you were unable to access the pdf file hosted at popular pdf hosting site (freepdfhosting.com). We did ask you to advise which file formats you were able to read, but your recent message suggested some specific security issue accessing anything hosted by 'freepdfhosting.com'.*

*You failed to specify however any method by which the file content could be supplied to you and while we don't wish to submit files on a 'shot in the dark' basis that you may or may not be able to read them.*

*We shall however provide you with the same file hosted by a different website on this one occasion. Please advise if you can read the file from here <https://d.pr/19f1u>*

*If you can read the file that will be fine. If it turns out you cannot read the file then we shall proceed via a different section of the FoIA. For reference we have used both 'freepdfhosting.com' and 'droplr' to over 300 Fol inlets and not one of them has advised us of a problem accessing the information.*

## **DWP Response**

Although you have submitted a Freedom of Information request, there is no request for information for the Department to answer.

We acknowledge that the pdf file you are referencing is about a suspended claim. To provide you with the right and the most accurate information that you require, I would advise you to re-iterate the question under a new Freedom of Information request.

If you want to include a file or a document as part of your request, please include it in your email to our FOI email address. We can open most attachments in Microsoft Office or .pdf formats.

If you have any queries about this letter please contact me quoting the reference number above.

Yours sincerely,

DWP Strategy Fol Team

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**Your right to complain under the Freedom of Information Act**

If you are not happy with this response you may request an internal review by e-mailing [freedom-of-information-request@dwpgsi.gov.uk](mailto:freedom-of-information-request@dwpgsi.gov.uk) or by writing to DWP, Central Fol Team, Caxton House, Tothill Street, SW1H 9NA. Any review request should be submitted within two months of the date of this letter.

If you are not content with the outcome of the internal review you may apply directly to the Information Commissioner's Office for a decision. Generally the Commissioner cannot make a decision unless you have exhausted our own complaints procedure. The Information Commissioner can be contacted at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow Cheshire SK9 5AF [www.ico.gov.uk](http://www.ico.gov.uk)