



Edward Williams

Email us at: [foi@dvla.gov.uk](mailto:foi@dvla.gov.uk)  
Website: [www.gov.uk/browse/driving](http://www.gov.uk/browse/driving)

Your Ref:  
Our Ref: FOIR9518

Date: 13 December 2021

Dear Mr Williams

### **Freedom of Information Request**

Thank you for your email of 22 November 2021 requesting information under the terms of the Freedom of Information Act 2000 (FOIA).

You asked:

**could you provide me with a current list of the names of UK enforcement agents (formerly known as certificated bailiffs) who currently have access to the DVLA register of motor vehicles?**

While the DVLA holds information falling within scope of your question, it is reasonably available to you and therefore exempt from disclosure in accordance with section 21 of the FOIA.

A list of companies and public authorities that can request vehicle keeper data can be viewed by selecting 'KADOE volumes at the following link:

<https://www.gov.uk/government/publications/who-dvla-shares-data-with>

**Please provide me with the current KADOE contract with Marstons/Marston Holdings which is a trading name of Marston (Holdings) Limited. Registered Office: Rutland House, 8th Floor, 148 Edmund Street, Birmingham, B3 2JR. Registered in England & Wales: 04305487.**

While the DVLA holds this information, it is reasonably available to you and therefore exempt from disclosure in accordance with section 21 of the FOIA.

This information was provided to you in our response to one of your previous requests (ref: FOIR9110)

The information which follows concerns the procedures for making any complaint you might have about the reply. Please quote the reference number of this letter in any future communications about it.

Yours sincerely

A handwritten signature in purple ink, appearing to be 'R. Toft', written over a faint rectangular box.

Robert Toft  
Head of Data Protection Policy & Freedom of Information Team

## **Your right to complain to DVLA and the Information Commissioner**

If you are not happy with the reply to your request, you can ask DVLA to re-consider the response you received by writing (within two calendar months of receiving this response) to either [foi@dvla.gov.uk](mailto:foi@dvla.gov.uk) or DVLA Freedom of Information Team, DPP/FOI, C2W, DVLA, Swansea SA6 7JL.

DVLA will acknowledge and consider your request, re-visiting the response provided. This is known as an Internal Review and will be considered by a staff member not involved with the original reply.

If you disagree with the outcome of the Internal Review, you have the option to complain to the Information Commissioner's Office (ICO). The ICO's offices are currently all closed, but you can contact them on this link - <http://ow.ly/oWiW50yU9Xb>