

08 April 2016 Reference Number: FOI 51340 Freedom of Information Team

Bellingham House
Bodmin Hospital Site
BODMIN
Cornwall
PL31 2QT

Tel: 01208 834387

Email:cpn-tr.FreedomOfInformation@NHS.net

Emailed to: request-321472c05112c1@whatdotheyknow.com

Dear Mr Jones

FREEDOM OF INFORMATION ACT 2000

Thank you for your request for information as detailed below, together with our reply.

You asked us:	Our reply:
Can I kindly request the following information-	Under section 43 (2) of the Freedom of the
A copy of your MAPA training manual	Information Act 2000, this information is exempt from disclosure as the information requested is subject to commercial sensitivity.
2. A copy of the course materials used	
A copy of lesson plans that underpin each module of training	The training we provide is an accredited model provided (at cost annually) from Crisis Prevention Institute and is copy written as their learning
4. Evidence that clearly demonstrates that service users have been involved in the development and delivery of the programme	materials. Therefore this is not our information and we are unable to provide this publically.

If you have any further queries, please contact me.

The information supplied to you continues to be protected by the Copyright, Designs and Patents Act 1988. You are free to use it for your own purposes, including any non-commercial research you are doing and for the purposes of news reporting. Any other re-use, for example commercial publication, would require the permission of the copyright holder. Most documents supplied by Cornwall Partnership NHS Foundation Trust will have been produced by local officials and will be our copyright. Information you receive which is not subject to our copyright continues to be protected by the copyright of the person, or organisation, from which the information originated. You must ensure that you gain their permission before reproducing any third party information.

If you are not satisfied with the response to your request you have the right to an internal review. The handling of your request will be looked at by someone who was not responsible for the original case and they will make a decision as to whether your request was managed correctly.

If you would like to request a review please write to:





Julie Dawson
Chief Operating Officer
Cornwall Partnership NHS Foundation Trust
Fairview House
Corporation Road
Bodmin
PL31 1FB

If you remain dissatisfied, after an internal review decision, you have the right to apply to the Information Commissioner's Office. The Commissioner is an independent regulator who has the power to direct the Trust to respond to your request differently, if it is considered that your request was handled incorrectly.

You can contact the Information Commissioners Office at the following address:

Information Commissioners Office Wycliffe House Water Lane Wilmslow Cheshire SK9 5AF

The Trust continually strives to provide the best possible service to people who request information using the Freedom of Information Act 2000 legislation. To help achieve this, the Trust would be most grateful if you would complete, and return, the attached Applicant Satisfaction Survey form.

Yours sincerely

Freedom of Information Act Officer

S. Bailer

Information about the Trust can be found at: www.cornwallpartnershiptrust.nhs.uk

