

**Chief Executive's Office**  
**Freedom of Information**

Ground Floor North  
Mountainhall Treatment Centre  
Bankend Road  
Dumfries  
DG1 4AP  
☎ 01387 272752  
✉ [dg.feedback@nhs.net](mailto:dg.feedback@nhs.net)



Ref.: 19-479  
Date: 21 October 2019

**FREEDOM OF INFORMATION (SCOTLAND) 2002**

Thank you for your email, dated 9 October, where you requested information through the Freedom of Information (Scotland) Act 2002. Please find below responses to the questions you raised.

1. Do you outsource any of the mandatory training for clinical staff? Such as Online training regarding Infection control, consent, safeguarding adults and children, radicalisation and Equality and diversity.  
NHS Dumfries and Galloway do not outsource Mandatory Training
2. If you outsource the training material in any way, what is the annual cost for this? If you require a specific time frame for this, 2018/2019 costing period would be preferred.  
Not applicable.
3. If you do not outsource, can you estimate the cost to the trust to design, maintain, monitor and accredit this training with Skills for Health and any other accreditation such as CPD? If you require a specific time frame for this, 2018/2019 costing period would be preferred.  
Learning outcomes are determined by either NHS Education Scotland or Relevant college/professional body. Some trainers require accreditation to deliver training. We do not have records of costs to estimate accreditation.
4. Do currently outsource for any other training, either classroom based or online, that is not classed as standard mandatory training? Such as mental health in the work place, physical restraint training or anything else along these lines.  
We do not currently outsource Mental Health in the workplace training or physical restraint training.
5. If so, can you provide the estimated annual cost for this? If you require a specific time frame for this, 2018/2019 costing period would be preferred.  
Not applicable.
6. If no, but you offer this training in-house, can you also supply us with the annual cost for this, and frequency of training. If you require a specific time frame for this, 2018/2019 costing period would be preferred. Managing violence and aggression training is provided to appropriate staff at induction and updated in line with relevant guidance as required.  
This is delivered by existing staff as part of their role in the organisation so there is no direct additional cost identified beyond this for the delivery of the training.

Under section 20 (1) of the Act, if you are dissatisfied with the way NHS Dumfries and Galloway has dealt with your request, you have a right to request a review of our actions and decisions in relation to your request, and you have a right to appeal to the Scottish Information Commissioner.

A request for review must be made within forty working days from 21 October 2019 and should, in the first instance, be in writing to Jeff Ace, Chief Executive, NHS Dumfries and Galloway, Ground Floor North, Mountainhall Treatment Centre, Bankend Road, Dumfries DG1 4AP or by e-mail to [dg.feedback@nhs.net](mailto:dg.feedback@nhs.net). You must provide your name, an address for correspondence, details of your original request and why you want a review.

If our decision is unchanged following review and you remain dissatisfied with this, you have the right to make a formal appeal to the Scottish Information Commissioner. Requests for appeal should be made in writing to the Scottish Information Commissioner, Kinburn Castle, Doubledykes Road, St Andrews, Fife, KY16 9DS, telephone 01334 464610, fax 01334 464611 or email: [enquiries@itspublicknowledge.info](mailto:enquiries@itspublicknowledge.info)

Yours sincerely

Freedom of Information Officer