

DWP Central Freedom of Information Team

e-mail: freedom-of-information-rexxxxx@xxx.xxx.xxx.xx

Our Ref: VTR1199

13th March 2013

Dear Mr Jones,

Thank you for your Freedom of Information request which has been copied below along with our response.

A Jobcentre Front Line Adviser stated that it will become mandatory from April this year for all Jobseekers Allowance claimants to give mandatory DWP access to their Universal Jobmatch account, could you please send the information this view is based upon or whether you have written records/plans to make it mandatory to give access?

Access to your Universal Jobmatch account is only available to DWP staff once you have given your consent; this is on a voluntary basis. There are no plans to make this mandatory and therefore we hold no information in relation to your request.

If you have any queries about this letter please contact me quoting the reference number above.

Yours sincerely,

DWP Central Fol Team

Your right to complain under the Freedom of Information Act

If you are not happy with this response you may request an internal review by e-mailing freedom-of-information-request@dwp.gsi.gov.uk or by writing to DWP, Central Fol Team, Caxton House, Tothill Street, SW1H 9NA. Any review request should be submitted within two months of the date of this letter.

If you are not content with the outcome of the internal review you may apply directly to the Information Commissioner's Office for a decision. Generally the Commissioner cannot make a decision unless you have

exhausted our own complaints procedure. The Information Commissioner can be contacted at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow Cheshire SK9 5AF www.ico.gov.uk