

Harrow Council FOI Team PO Box 1358 Harrow HA3 3QN 25 April 2023 Our ref: 7313159

Ms. Nicola Pomroy [Error - No address provided!]

Dear Ms. Pomroy

Thank you for your request for information received on 27 February 2023 concerning I would be most grateful if you would provide me, under the Freedom of Information Act, the following information regarding your facilities management approach:

- \* If any, which software solution(s) are used to manage your corporate property/assets, ownerships and occupations, lease agreements and facilities management (CAFM), and who are your current provider(s)?
- \* What is the start date and duration of the contract(s)?
- \* Is there an extension clause in the contract(s) and, if so, the duration of the extension?
- \* Has a decision been made yet on whether the contract(s) will be extended or renewed?
- \* What is the annual value of the contract(s)?
- \* What is the total contract value of each contract?
- \* How was the contract(s) procured, e.g., framework/tender?
- \* Who is the senior officer responsible for these systems?.

This request is being handled under the Freedom of Information Act 2000.

I can confirm that Harrow Council holds the information you requested. However we are withholding that information since we consider that the following exemptions apply to it.

We consider that the absolute exemption set out in Section 21 (Information accessible by other means) applies to the information requested because the information requested is already reasonably accessible elsewhere.

The information you requested is available [from ... at □xxx.xx] on our website using the following link - [insert link to website]. If you do not have access to the internet at home, you may be able to use facilities at your local library.

If you are dissatisfied with the way your request for information has been handled, you can request an internal review of Harrow Council's decision by writing to:

[Insert reviewer's name and position]
Harrow Council
Civic Centre,
[Building and room number]
Station Road
Harrow
HA1 2XF

Email: [insert email address]

If you remain dissatisfied with the handling of your request or complaint, you have a right to appeal to the Information Commissioner at:

The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

Telephone: 0303 123 1113

Website: http://www.ico.org.uk/complaints/handling/complain

There is no charge for making an appeal.

## Yours sincerely

Alexandra Nethercot Senior Community Engagement Officer EE-Community Engagement 02087366638 alexandra.nethercot@harrow.gov.uk