

**Asset management and property portfolio
management**

Hammersmith & Fulham Council
Town Hall, King Street
Hammersmith
London W6 9JU

Please ask for: Nigel Williams

Reference: 5752464

Direct Dial: 020 8753 2821

Email:

icaseworkinformation@lbhf.gov.uk

Date: 3 November 2022

Dear Mr Bowker

Freedom of Information Act 2000

I can confirm that the information requested is held by London Borough of Hammersmith and Fulham. I have detailed below the information that is being released to you.

* If any, which software solution(s) are used to manage your corporate property/assets, ownerships and occupations, lease agreements and facilities management (CAFM), and who are your current provider(s)?

TF Cloud is the current software platform used for estate's management and Facilities Management. Our current provider is Technology Forge.

* What is the start date and duration of the contract(s)?

The Start date was September 2015, for a duration of 5 years.

* Is there an extension clause in the contract(s) and, if so, the duration of the extension?

Yes, there is an extension clause for a duration of 3 years.

* Has a decision been made yet on whether the contract(s) will be extended or renewed?

Yes, there is a decision to extend.

* What is the annual value of the contract(s)?

The annual value of the contract is £80K per annum

* What is the total contract value of each contract?

The contract value post Tri-borough £250K.

* How was the contract(s) procured, e.g., framework/tender?

Framework contract.

* Who is the senior officer responsible for these systems?

Chief Digital Officer Veronica Barella.

Please quote the reference number 5752464 in any future communications.

If you aren't happy with the council's response, please contact H&F within 40 working days of us sending you our response, with details of why you're unhappy.

You can do this by:

- visiting H&F's website: <https://www.lbhf.gov.uk/councillors-and-democracy/complaints>
- emailing handfintouch@lbhf.gov.uk
- writing to the Resident Experience team, Hammersmith Town Hall, King Street, London, W6 9JU

Your concerns will be passed to H&F's Information Management Team to consider as an internal review. There's no charge for requesting an internal review.

If you are still dissatisfied with the Council's response after the internal review you have a right of appeal to the Information Commissioner by:

- Writing to the Information Commissioner's Office (ICO), Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF
- Calling their helpline: 0303 123 1113
- Visiting the ICO's website www.ico.org.uk/concerns/

The ICO are the UK's independent authority set up to uphold information rights in the public interest.

I will now close your request as of this date.

Yours sincerely

Nigel Williams
Asset Database Manager