



Department  
of Health &  
Social Care

Freedom of Information Team  
Department of Health and Social Care  
39 Victoria Street  
London SW1H 0EU

[www.gov.uk/dhsc](http://www.gov.uk/dhsc)

Ms Marta Nass

By email to: [request-1141916-4afe9024@whatdotheyknow.com](mailto:request-1141916-4afe9024@whatdotheyknow.com)

11 July 2024

Dear Ms Nass,

**Freedom of Information Request Reference FOI-1516178**

Thank you for your request dated 26 June to the Department of Health and Social Care (DHSC), a copy of which can be found in the accompanying annex.

Your request has been handled under the Freedom of Information Act 2000 (FOIA).

DHSC does not hold the information you have requested.

The Independent Reconfiguration Panel does not have an office presence and so there are no facilities management services in place.

If you are not satisfied with the handling of your request, you have the right to appeal by asking for an internal review. This should be sent to [freedomofinformation@dhsc.gov.uk](mailto:freedomofinformation@dhsc.gov.uk) or to the address at the top of this letter and be submitted within two months of the date of this letter.

Please remember to quote the reference number above in any future communication.

If you are not content with the outcome of your internal review, you may complain directly to the Information Commissioner's Office (ICO). Generally, the ICO cannot make a decision unless you have already appealed our original response and received our internal review decision. You should raise your concerns with the ICO within three months of your last meaningful contact with us.

Guidance on contacting the ICO can be found at <https://ico.org.uk/global/contact-us> and information about making a complaint can be found at <https://ico.org.uk/make-a-complaint>.

Yours sincerely,

Freedom of Information Team  
[freedomofinformation@dhsc.gov.uk](mailto:freedomofinformation@dhsc.gov.uk)

## Annex

Dear Department of Health and Social Care,

I would be most grateful if you would provide me, under the Freedom of Information Act, the following information regarding your facilities management approach for Independent Reconfiguration Panel:

- How are facilities management services (hard FM, soft FM or TFM) handled across your estates?
- If any services are outsourced, which services and to which suppliers?
- What are the start dates and durations of these contracts, including the end date, and which services are included in each?
- What are the values of the contracts?
- Is there an extension clause in the contract(s) and if so, what is the duration of the extension?
- Has a decision been made yet on whether the contract(s) are being either extended or renewed?
- What is the job title of the senior officer (outside of procurement) responsible for the contract(s)?
- Do you utilise any outsourced helpdesk or FM integrator services? If so, with which supplier(s)?
- Which software solution(s) are used to manage your corporate property/assets including facilities management (CAFM)?

Yours faithfully,

Marta Nass