

plh-tr.foi-requests@nhs.net

Plymouth Hospitals NHS Trust
Freedom of Information Manager
Information Governance Team
Bircham House
William Prance Road
Derriford
Plymouth
PL6 5WR

01752 431058

www.plymouthhospitals.nhs.uk

Our Ref: 17FOI455
Your Ref: Email received 17/08/2017

request-425796-3913c707@whatdotheyknow.com

Dear James Cox

File Reference:	17FOI455
Date request received:	17/08/2017
Disclosure due date:	15/09/2017
Disclosure date:	12/10/2017

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Freedom of Information Act 2000 – Response

I refer to your email received 17/08/2017 in which you requested information under the terms of the Freedom of Information Act 2000. As part of our internal quality control review process, we have noted that we did not respond within the timeframe and for this, we apologise. If you wish to take the matter further, please refer to the satisfaction section of this reply letter.

Plymouth Hospitals NHS Trust is confirming in accordance with section 1 (a) of the Act that it holds the information requested and is supplying it in accordance with section 1(b).

For organisational context: Plymouth Hospitals NHS Trust is the largest teaching hospital trust in the South West. We employ over 6,900 staff working in 350 different roles within the Trust. We offer a full range of general hospital services to

around 450,000 people in Plymouth, North and East Cornwall and South and West Devon. These include emergency and trauma services, maternity services, paediatrics and a full range of diagnostic, medical and surgical sub-specialties.

We work within a network of other hospitals to offer a range of specialist services to a population of between 700,000 and two million depending on the type of care needed.

“Contact us” details are available on the Trust website at <http://www.plymouthhospitals.nhs.uk/contact-us>. This includes an online enquiry form.

You asked

1. Does the Trust have a managed print contract?

Yes

2. What are the start and finish dates for this contract?

01/04/2016 -31/03/2020

3. Who is the supplier of this contract?

Ricoh UK Ltd

4. Which procurement route or framework was used to procure this service?

Health Trust Europe Framework

5. Approx. how many printers are within the Trust and outside community which belong to the Trust?

Circa 80 SFDs (off MPS Contract) within the Trust.

6. What are the main printer supplier(s)?

Ricoh/HP

7. Who are the main providers of print consumables?

NHS Supply Chain

8. Does the Trust have a supported contract?

No

9. What are the start and end dates for the printer support contracts?

N/A

10. Approx how many MFD's or Photocopiers are within the Trust?

293 MFDs (Managed Print Service) + the additional 80 above.

11. Who are the MFD/Copier Supplier(s)?

N/A

12. What are the start and end dates on the MFD contracts?

N/A

Attachments included: No

If I can be of any further assistance to you please do not hesitate to contact me on ☎ 01752 431058.

Satisfaction and appeal

Would you kindly note that if you were unhappy with this response then you have the right to complain. This should be in writing to the address below or preferably by email to plh-tr.foi-requests@nhs.net . We will then arrange for an independent appeal.

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☎ 01752 431058

If you remain dissatisfied with the outcome of the appeal, then you have the right to appeal again to the Information Commissioner at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

<http://www.ico.org.uk/complaints/getting>

Tel: 01625 545 700

Fax: 01625 524 510

Disability and understanding issues

The Trust always seeks to present its information in an accessible format that complies with RNIB standards and to present information in the plainest way possible.

We are happy to adapt both our process and correspondence to better meet your specific needs and avoid any disadvantage. Please feel free to contact me on 📞 01752 431058 or plh-tr.foi-requests@nhs.net

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Yours sincerely

S Edmunds
Freedom of Information Manager