



## Cornwall Partnership

NHS Foundation Trust

Freedom of Information Team

Suite 6, Carew House

Beacon Technology Park

Dunmere Road

Bodmin

Cornwall

PL31 2QN

Tel: 01208 834 496

Email: [cpn-tr.FreedomOfInformation@NHS.net](mailto:cpn-tr.FreedomOfInformation@NHS.net)

Reference Number: FOI 62050

08 August 2017

Emailed to: [request-423899-dd7b0077@whatdotheyknow.com](mailto:request-423899-dd7b0077@whatdotheyknow.com)

Dear Ms Stallard

### FREEDOM OF INFORMATION ACT 2000

We have received your request for information as detailed below:

1. Please confirm if you are in contract for a fully outsourced managed print service.
2. Does this include Multi-Functional Devices (MFDs) and printers?
3. Please confirm contract number title/reference on Contracts finder  
<https://www.contractsfinder.service.gov.uk/Search> or OJEU ref number on  
<http://ted.europa.eu/TED/main/HomePage.do>
4. Please confirm date from and date to of contract awarded and what extensions if any.
5. Please confirm who the contract was awarded to.
6. Please confirm the name or job role of the employee that is responsible for the management of the printer estate for your organisation.
7. Please confirm if you currently reclaim the VAT on the managed service contract.
8. Please confirm the current Service Level Agreements (SLA's) in place and whether these SLA's have been met over the last 12 months.
9. Please confirm if you intend to go out to tender next time or call off an existing framework. If so, which one?
10. How many MFDs do you have?
11. What is the annual spend on MFDs – including lease costs, consumables, costs per click and service charges?
12. How many printers do you have?
13. What is the annual spend on printers – including lease costs, consumables, costs per click and service charges?
14. What is the annual spend on toners outside of any contract that is in place with a 3rd party?

We are a research active trust, to get involved in a research project, please email  
[cpn-tr.CFTresearch@nhs.net](mailto:cpn-tr.CFTresearch@nhs.net)  
For information on mental health medication visit [choiceandmedication.org/cornwall](http://choiceandmedication.org/cornwall)

Chair: Dr Barbara Vann Chief Executive: Phillip Confue  
Head Office: Carew House, Beacon Technology Park, Dunmere Road, Bodmin, PL31 2QN  
Tel: 01208 834600 Email: [cpn-tr.enquiries@nhs.net](mailto:cpn-tr.enquiries@nhs.net)



[cornwallfoundationtrust.nhs.uk](http://cornwallfoundationtrust.nhs.uk)

15. Please confirm the annual volumes of mono and colour prints.
16. How much time a month does the IT team spend on printer queries from end users?
17. Do you have any mobile print capabilities?
18. Do you have any secure print capabilities?
19. What print management software do you use across the organisation?
20. What remote monitoring software do you use across the organisation?
21. How many locations do you have?

Your request was received on Tuesday, 08 August 2017 and the Trust is managing it under the requirements of the Freedom of Information Act 2000. I am in the process of collating this information and hope to be in a position to respond to you shortly.

In some circumstances a fee may be payable and if that is the case you will be advised and a fees notice issued. You will be required to submit your remittance before the Trust is able to proceed with your request.

If you have any queries about this request, please do not hesitate to contact us.

Yours sincerely



**Lorna Geach**  
**Associate Director of Governance**

We are a research active trust, to get involved in a research project, please email [cpn-tr.CFTresearch@nhs.net](mailto:cpn-tr.CFTresearch@nhs.net)  
For information on mental health medication visit [choiceandmedication.org/cornwall](http://choiceandmedication.org/cornwall)

**Chair:** Dr Barbara Vann    **Chief Executive:** Phillip Confue  
**Head Office:** Carew House, Beacon Technology Park, Dunmere Road, Bodmin, PL31 2QN  
**Tel:** 01208 834600 **Email:** [cpn-tr.enquiries@nhs.net](mailto:cpn-tr.enquiries@nhs.net)



[cornwallfoundationtrust.nhs.uk](http://cornwallfoundationtrust.nhs.uk)