



**Information Access Team**  
Information Management Service  
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Leigh Park Initiative  
request-49933-  
5538fbdf@whatdotheyknow.com

Our Ref 16529  
Your Ref  
Date 17 November 2010

Dear Sirs

I write in response to your Freedom of Information request sent to the Home Office on 22 October 2010 in which you asked for information relating to the Internet Service Provider Talk Talk.

We have considered your request and we deem it to be vexatious, when considered in conjunction with previous requests that have been submitted across Government, in relation to Communication Surveillance topics. We therefore believe your request is part of a campaign by users of Communication Surveillance and Phorm-related websites.

Section 14(1) of the Act provides that the Home Office is not obliged to comply with a request for information of this nature. We have decided that this request is vexatious because it meets with the criteria laid out by the Information Commissioner's Office. A copy of this guidance can be viewed here:

[http://www.ico.gov.uk/upload/documents/library/freedom\\_of\\_information/detailed\\_specialist\\_guides/awareness\\_guidance\\_22\\_vexatious\\_and\\_repeated\\_requests\\_final.pdf](http://www.ico.gov.uk/upload/documents/library/freedom_of_information/detailed_specialist_guides/awareness_guidance_22_vexatious_and_repeated_requests_final.pdf)

If you are dissatisfied with this response you may request an independent internal review of our handling of your request by submitting a complaint within two months to the address below, quoting the case reference number 16529.

Home Office  
Ground Floor, Seacole Building  
2 Marsham Street  
London  
SW1P 4DF



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Alternatively, you can email: [info.access@homeoffice.gsi.gov.uk](mailto:info.access@homeoffice.gsi.gov.uk)

As part of any internal review the Department's handling of your information request will be reassessed by staff who were not involved in providing you with this response. If you remain dissatisfied after this internal review, you would have a right of complaint to the Information Commissioner as established by section 50 of the Freedom of Information Act.

Please also note that, should we consider that any future requests on this topic to also be vexatious, we will not respond to them.

Yours sincerely

Martin Riddle  
Information Access Caseworker