



THE BRITISH LIBRARY

96 Euston Road
London
NW1 2DB

T +44 (0)330 333 1144
www.bl.uk

THE WORLD'S KNOWLEDGE

Rebecca Moody
request-806006-a8008b2e@whatdotheyknow.com

12 November 2021

Dear Rebecca

FREEDOM OF INFORMATION ACT 2000 – REQUEST 2181

Thank you for your request for information, which we received on 12 November 2021. You asked us;

- 1. How many malicious emails have been successfully blocked?*
- 2. What percentage of malicious emails were opened by staff?*
- 3. What percentage of malicious links in the emails were clicked on by staff?*
- 4. How many ransomware attacks were blocked by the department?*
- 5. How many ransomware attacks were successful?*

The date range for the requests is from 2018 to present day. The data shall include a breakdown by year and by individual departments (e.g. separate departments, agencies, or public bodies within the main government agency), if applicable.

Your request will be considered and you will receive information to which you are entitled within the statutory timescale of 20 working days.

The Act contains a number of exemptions that permit us to restrict the disclosure of information. If any exemption does apply to your request, it is possible that some or all of the information will not be released. If this is the case, you will be informed, and told about your right of appeal. In any case we will always try to assist you as much as possible with your request.

If you have any queries or concerns, please contact me, using the request reference number.

Further information on the Freedom of Information Act 2000 is available from the Information Commissioner's Office:

Wycliffe House
Water Lane
Wilmslow
SK9 5AF

Telephone 0303 123 1113 or 01625 54 57 45

Stephanie Hughes
Information Compliance Assistant
T +44 (0)20 7412 7234 stephanie.hughes@bl.uk



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Yours sincerely

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