

**Quarter 3
2015/16**

NIMI Report

This report summarises incidents classified as “major” under the Notification and Investigation of Major Incident (NIMI) process. Incidents included in the report are those reviewed by TfL in the period and does not imply all incidents investigated by bus operators. The report is intended for use by London bus companies and TfL in the collective effort to learn lessons from major incidents and take appropriate actions wherever possible to prevent them from recurring. The report is not intended for wide circulation.

Summary of Key Lessons from Concluded Investigations

- ✓ Pedestrians distracted on their phones.
- ✓ Pedestrian under the influence of alcohol unaware of oncoming bus.
- ✓ A need for bus drivers to be extra vigilant at locations near public houses
- ✓ Pedestrian looking the wrong way at a contra-flow
- ✓ Driver ignoring the low bridge warning system
- ✓ A need to identify all low bridges on all bus routes in risk assessments
- ✓ Bus driving too close to kerb when giving priority to oncoming traffic
- ✓ A need for good engineering maintenance, and being reiterated through Engine Room Meetings and Tool Box Talks