

BY EMAIL

Worcestershire Royal Hospital
Executive Suite, Sky Level 3
Charles Hastings Way
Worcester
WR5 1TD

12 December 2011

Ms J Manskill
Whatdotheyknow.com

Re: Freedom of Information Request: Physiotherapy

I write in response to your FOI request sent by email dated 21 November regarding the above.

The Trust does not routinely collate the percentage of patients who are seen by a Physiotherapist without a clinical examination. The patients are triaged and if there is nothing of concern raised in the referral letter the patient may be passed to physiotherapy for initial assessment. Physiotherapists are trained in the assessment of back pain and if they are concerned they would refer them for ESP assessment.

This letter confirms the completion of this request. A log of this request will be held on a database held by the Trust. If you are unhappy about the response you have received your first line of action should be to write and request the Trust to undertake an internal review of your application. This can be done by contacting our Complaints Department at:-
c/o the Kidderminster Hospital,
Bewdley Road,
Kidderminster,
DY11 6RJ

If after this process you are still not satisfied with the response you receive from the Trust you can complain to the Information Commissioner at the following address:
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF
www.informationcommissioner.gov.uk

Please note that we publish selected FOI requests and responses on our website www.worcsacute.nhs.uk and this response might be published at a later date.

Yours sincerely

FOI Team