

FOI Report - Customer Services

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Site Code 24201340 Site Name SHEALS CRESCENT

Enquiries Ranging From: 10/09/2008 To 23/05/2017 District: Maidstone

Enquiry No	Logged	Service Name	Subject Name	Status	Subsequent Job
16218892	10/09/2008	Drainage and Flooding	Manhole/Drain Cover Problem	Enquiry resolved	
O/S 71 Sheals Cres, Maidstone					
16231206	10/11/2008	Drainage and Flooding	Carriageway Flooded	Enquiry resolved	10205705
at the begining on the corner					
16231660	10/11/2008	Drainage and Flooding	Carriageway Flooded	Enquiry resolved	11208334
at the sutton road end					
16233030	14/11/2008	Drainage and Flooding	Manhole/Drain Cover Problem	Enquiry resolved	
o/s No. 14					
16310024	07/10/2009	Drainage and Flooding	Blocked Drain/Gully	Enquiry resolved	
On the bend of sheals crescent.					

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Enquiry No	Logged	Service Name	Subject Name	Status	Subsequent Job
17901692	02/02/2010	Drainage and Flooding	Blocked Drain/Gully	Enquiry resolved	11211920
outside number 45					
17705042	08/09/2010	Drainage and Flooding	Carriageway Flooded	Enquiry resolved	
rd is flooded and a van is stuck in the water					
17608565	15/12/2010	Drainage and Flooding	Manhole/Drain Cover Problem	Not highways - passed to others	
outside 62					
17407492	11/02/2011	Drainage and Flooding	Blocked Drain/Gully	Enquiry resolved	11219101
Sheals Crescent - On the bend coming, as you turn in from Loose Road, just after the Speed Camera, by the block of flats. 30 mph, no cars, some road restrictions.					
17115631	12/02/2012	Drainage and Flooding	Manhole/Drain Cover Problem	Enquiry resolved	
into road, slip right					

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Enquiry No	Logged	Service Name	Subject Name	Status	Subsequent Job
Location					
18105968	08/07/2012	Drainage and Flooding	Carriageway Flooded	Enquiry resolved	
Sheals Crescent - On the bend heading towards Old Tovil Road					
17419155	06/08/2012	Drainage and Flooding	Carriageway Flooded	Enquiry resolved	11227051
on bend from loose road					
17131406	11/05/2013	Drainage and Flooding	Carriageway Flooded	Enquiry resolved	11232138
On the bend.					
45603590	24/12/2013	Drainage and Flooding	Carriageway Flooded	Enquiry resolved	11236252
On the bend of Sheals Crescent a fooded area in the nearside lane					
18107819	25/12/2013	Drainage and Flooding	Carriageway Flooded	Enquiry resolved	45613530
Sheals Crescent, Maidstone, in the Maidstone-bound direction					

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Enquiry No	Logged	Service Name	Subject Name	Status	Subsequent Job
17225529	15/01/2014	Drainage and Flooding	Manhole/Drain Cover Problem	Not highways - passed to others	
O/S 7					
17226581	05/02/2014	Drainage and Flooding	Flooding Rural Areas	Enquiry resolved	
near to junction with Uppser Stone Street					
17021025	24/02/2014	Drainage and Flooding	Blocked Drain/Gully	Enquiry resolved	11238656
Sheals Crescent - No other info given.					
17336801	28/02/2014	Drainage and Flooding	Carriageway Flooded	Enquiry resolved	11238656
45604915	22/04/2014	Drainage and Flooding	Carriageway Flooded	Enquiry resolved	40010738
Jct with A229 Loose Road.					

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Enquiry No	Logged	Service Name	Subject Name	Status	Subsequent Job
18007617	21/05/2014	Drainage and Flooding	Carriageway Flooded	Enquiry resolved	
Whole road					
107069	27/05/2014	Drainage and Flooding	Blocked Drain/Gully	Enquiry resolved	11240596
the drain on the bend of sheals cresant has been blocked for months and floods badly when we get heavy rain causing the inside traffic to go to the outside lane. this will cause an accident sooner or later.					
111605	25/06/2014	Drainage and Flooding	Manhole/Drain Cover Problem	Not highways - passed to others	
just at the crown of the Hill					
17341807	11/07/2014	Drainage and Flooding	Blocked Drain/Gully	Enquiry resolved	11240596
Sheals Crescent / Loose Road					
169836	14/09/2015	Drainage and Flooding	Blocked Drain/Gully	Drain-Scheduled Clean Program	
Junction Loose Road and Sheals Crescent heading northbound					

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Enquiry No	Logged	Service Name	Subject Name	Status	Subsequent Job
Location					
225141	12/07/2016	Drainage and Flooding	Blocked Drain/Gully	Enquiry resolved	11256836
The drain on the east side of Postley Rd at its junction with Old Tovil Rd.					
229607	04/08/2016	Drainage and Flooding	Manhole/Drain Cover Problem	Not highways - passed to others	
Utility cover on the side of road (plotted j/o Old Tovil Road)					
240353	03/10/2016	Drainage and Flooding	Blocked Drain/Gully	Enquiry resolved	11260158
East side Postley Rd, junction Old Tovil Rd drainage hole					
17063525	04/11/2016	Drainage and Flooding	Manhole/Drain Cover Problem	Enquiry resolved	
on sheals crescent just as you turn off of old tovil road					
281918	23/05/2017	Drainage and Flooding	Manhole/Drain Cover Problem	Not highways - passed to others	
steep incline from Upper Stone Street					