

FINAL Approved Minutes
SSAG Meeting held on Thursday 8 December @ 2pm
at London Stadium, Queen Elizabeth Olympic Park, E20

Attendees:	Sheila Roberts (SRO)	London Borough of Newham – Chair
		London Borough of Newham - minutes
	David Hitching	London Borough of Newham
	John Newcombe	London Borough of Newham
	Kerry Wood	London Borough of Newham
	Derek Worsfold	British Transport Police
	Alan Skewis	E20
	Mark Camley	London Legacy
	Peter Tudor	London Legacy
	Linda Lennon	LS185
	Peter Smith	LS185
	Steve Riley (SRI)	LS185
	Gary Ashe	London Underground
	Andy Sheldon	Metropolitan Police
	Ian Larnder	Metropolitan Police
	Will Durden	Momentum
	Angus Kinnear	West Ham United
	David Moorhead	MPS
	Jon Williams	MPS
	Pete O'Doherty	MPS
	Dave Hine	MPS
	John Sandlin	S.I.A.
	Lou Elliston	SGSA
	Mark Squirrell	St. Johns Ambulance
	Craig Geary	Westfield
	Chris Mitchell	Westfield

Details	Actions
<p>1. Introductions and Apologies</p> <p>Sheila Roberts (SRO) opened the meeting, welcoming the group.</p> <p>Ben Illingworth – West Ham United BJ Harrington - MPS Graham Gilmore – LS185 Steve Ford – London Ambulance</p>	
<p>2. Minutes from last meeting held on 2/11/16 and Actions</p> <p>Minutes checked and agreed by the group for accuracy.</p> <p><u>Actions from Last Meeting</u></p> <p>SRO chaired the actions of the last meeting held on Wednesday 2nd November 2016 and the following resolutions were noted:</p> <p><u>Review of relocation of away coaches</u> New site identified and will be used for all games going forward. Full signage directing coaches from the A12 and around Westfield is in place.</p> <p><u>Risk category for the West Ham v Stoke game</u> Intelligence is shared and exchanged before games satisfactorily between relevant members.</p> <p><u>LBN body camera</u> Details sent in to LS185 and body cameras in use for games.</p>	

Segregation

Revised segregation arrangements in place for the Stoke game, which remained in place for the Arsenal fixture. No issues reported at either game and revised segregation will remain the plan moving forward.

Seat migration

Revised arrangements put in place for Stoke and Arsenal. Still a work in progress and plans will be further enhanced for the next game with a deployment of response team backup at half time.

Review of S Factor and P Factor

Still a work in progress with further discussions to be had with SGSA.

Egress

To be dealt with further on in the agenda.

Westfield feedback – walking route to be finalised

Walking routes for the stadium are on the stadium's website and also on WHU website. Route through Westfield links in to the Ingress/Egress review which will define. Shared issue across all stakeholders.

Stewarding

OCS briefed at every game to ensure where possible that consistency is delivered across all areas of the stadium.

Islington Council

MPS will let Islington know when they do plan a licencing scheme prior to further matches.

AOB – Signage

LLDC discussed signage which is still a work in progress. There are also issues with trade name usage.

SRO to discuss further with Clive Treacher

SRO

AOB – Disability buses

Ongoing and further discussions to be had regarding routes.

3. [REDACTED]

4.. Banning Orders Update

- 94 bans issued
- 29 appeals received (10 of those appeals up held, 12 dismissed, 7 on hold)

From the MPS:

- 26 arrests
- 2 football banning orders
- Several 14B banning orders issued

LS185 have shared further 11 evidence packs with the MPS following the Arsenal game.

5. Progress update on Egress Review

Issues raised at the TAG:

Athletics

- Ingress/egress of the double sessions to be reviewed
- Crowd management plan, working on basis of no access through Westfield
- Traffic management plan - First draft to be submitted to the TAG by end January ready for the 7th February 2017 meeting.

Arsenal Fixture

Discussions underway between transport operators and LU to implement a one-way system at the NTH, exit only for ingress and entrance only for egress to alleviate severe congestion experienced at the Arsenal game between shoppers and stadium traffic.

Lendlease to inform residents of road closures in advance to prevent vehicles driving on closed roads.

Lendlease

Westfield to make sure delivery vehicles and minibuses parked on cherry park do not drive on closed roads

WF

DLR

Concerns raised by DLR regarding queuing/crowd management at their station. Further discussions need to be had with DLR and partners to come up with a suitable and viable solution.

Accurate footfall data needs to be submitted by DLR for review. JN to set up meeting.

JN / DLR

Egress/Ingress Review

Chris Allison report has been sent to key partners involved in egress, requesting a meeting next week. Meeting to potentially take place on Tuesday 13th December to discuss and review the report.

Gary Ashe (TFL), also raised a concern in regards to the cross flows within Stratford Station's Northern Ticket Hall during the ingress period, created by WSC customers entering the NTH entrance against a dense outflow of stadium footfall exiting the station.

Craig Geary (WF) recognised the issue, however, could not prevent WSC customers leaving via the centre's Lower Ground doors due to the safety impacts that would be created within the centre. If TFL decided to close their station due to a safety issue/risk, then Westfield will manage their customer's safety using pre-existing contingency plans.

Results of the Chris Allison review meeting to be fed back to members. JN/SRO to manage.

JN/SRO

6. Event Update – Strategic Actions & Learnings

SRO requested members to move away from tactical discussion and move more to strategic issues in SSAG.

Rugby League

England v Australia

West Ham v Stoke

Category C game with 48,391 attending. No arrests and 6 ejections. Revised segregation and away coach parking in place and worked well with no significant issues. Relocation of catering units from around turnstile G identified, also addressing the technical issue with the PA system linked to the fire alarm.

PA backup system to be sourced and working with E20 to formalise.

LS185/ E20

MPS highlighted that they have staff available and ready to support the MPS at the stadium.

West Ham v Arsenal

Category B game with 51,122 in attendance of which 2,978 were away supporters. 3 arrests on the day and 12 ejections. Issues that arose were smoking in the stadium which will be monitored going forward and vehicles parked on loop road prior to road closures; working with LLDC and E20 on how to prevent this moving forward.

LL raised the fact that only 4 people dialled into the Gold call. Going forward one rep per organisation to ensure they dial in. Also deputies to be nominated when key member not available. JN asked to be included in LBN invitation

All Members

7. Concerts 2017 update

[REDACTED]

Different capacities due to stage configuration and layout provided by the promoters.

8. Athletics London 2017

SRO ran through a list of the operational documents they have been requested to submit:

- Security
- Crowd management
- C3
- Public communications
- Testing and readiness – Table Tops dates need to be circulated to key partners urgently.

First draft due by end of January for review in the February 2017. They will be invited to SSAG on completion of the 5 operational areas.

9. Any other Business

SRO informed the group that GLA members involved in the committee scrutiny review will be visiting the park and meeting with LLDC and LS185.

JW from MPS highlighted 3 items for the minutes:

1. A statement of intent is in place and signed
2. There is an information sharing agreement in place
3. In terms of special police services and payment, Mr Harrington is leading discussions

SRI advised the group of the FA cup fixture pending date sign off. Proposed for Friday 6th January 2017 with KO at 19.55. Allocation still to be confirmed, however, Man City could be 15% (8,500). Ongoing joint working in terms of review of segregation. Usual pre-planning meetings to take place and seating options to be reviewed.

MS advised that the medical plan is due to be reviewed after Christmas with LAS and LS185.

LS185/ LAS
SJA

LL informed the group that she will be stepping away from SAG and will attend or Chair specific meetings as and when required.

10. Date of next meeting

Next meeting arranged for 9th January 2017 at The London Stadium