

FOI: 14168697 London Letterbox

Can you publish a copy of the contract between London Letterbox and Tower Hamlets Council in relation to the distribution of "Our East End"?

No. Last year, a tender process concluded for a new joint distribution framework, which names Tower Hamlets, Waltham Forest, Greenwich, Enfield, Haringey and Redbridge as procuring councils. London Letterbox was the successful distributor in this process. Tower Hamlets is now in the process of entering into an access agreement with London Letterbox.

Can you tell me are there any penalties for them failing to deliver the publication?

No

Do they have any other contracts with Tower Hamlets?

No

Can you publish any review that has been conducted of the service they provide? If so which officer conducted it?

No

Can you publish any communication between them and Tower Hamlets over their quality of service?

No

Can you tell me does Tower Hamlets pay for them to look into complaints?

No