



Information Rights Team
Post Office Limited
Ground Floor
Finsbury Dials
20 Finsbury Street
London EC2Y 9AQ
033 3665 3951

Our reference: FOI201711141331

JA

request-445954-50fc2b87@whatdotheyknow.com

06 December 2017

Dear JA,

Freedom of Information Request - FOI201711141331

I am writing in response to your email received by Post Office Limited ("Post Office") on 14 November 2017, which I am dealing with under the terms of the Freedom of Information Act 2000.

In your email, you have requested the following information:

Please could you provide the location of all Post Office branches with an NG (Nottinghamshire) postcode along with whether or not they are used by Royal Mail as delivery offices.

I can confirm that we do hold a list of all our branches within the United Kingdom. However, under Section 21 of the Act, we are not required to provide information in response to a request if it is already reasonably accessible to you. The information requested is available from branch finder on our website at:
<http://www.postoffice.co.uk/branch-finder>.

On branch finder, you can search for all branches by town or postcode. The search results will list branches in the area requested with the opening hours, if a post code is used for the search you will also be able to view a map giving directions to the branch location. You can also use the 'Products & Services' dropdown feature to locate branches offering particular post office services offered in a certain area.

Additionally, it may help to explain why the branch finder is always the most accurate way for our customers to identify up to date and accurate information. With a network over 11,500 branches there are constant daily changes including branches that may change operating hours or relocate to new sites. By providing a list of branches, the information would be out of date in a very short period of time.

In respect of those branches which have Royal Mail Delivery Offices in the same location this information is available from Royal Mail Group who are a separate company from Post Office. Details and locations of Delivery Offices can be found via the following link from the Royal Mail website: <https://www.royalmail.com/delivery-and-collection-office-finder>.

I hope the information I have provided on this occasion is useful, however if you are dissatisfied with the handling of this response, you do have a right to request an internal review. You can do this by writing to the address below stating your reasons for your internal review request.

Information Rights Manager
Post Office Limited
Information Rights Team
Ground Floor
Finsbury Dials
20 Finsbury Street
London
EC2Y 9AQ
information.rights@postoffice.co.uk

If, having requested an internal review by Post Office, you are still not satisfied with our response you also have a right of appeal to the Information Commissioner at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF
Telephone: 01625 545 700
www.informationcommissioner.gov.uk

Yours sincerely



Kerry Moodie
Information Rights Team
information.rights@postoffice.co.uk
<http://corporate.postoffice.co.uk/access-information>
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