

Customer Relations Team

Customer Services

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Ryan Owen request-190479-a5598abe@whatdoetheyknow.com

Please ask for: the Information Access Officer

Date: 15 January 2014 My Ref: 853587 Your Ref: request-190479-a5598abe@whatdoetheyknow.com

Dear Mr Owen,

Freedom of Information Request - Online Advice and Guidance for Local Offer

I am writing further to the Council's previous correspondence dated 23 December 2013 regarding your request for information under the Freedom of Information Act 2000.

I am pleased to inform you that the Council does hold the information that you have requested and I attach our response. Please note that the information supplied can mostly be re-used in accordance with the Open Government Licence. The council should be acknowledged as the source of the information, but copyright is maintained for all photographs and third party contributions to the information supplied. For further details see http://www.nationalarchives.gov.uk/doc/open%2Dgovernment%2Dlicence/.

If you wish to discuss this letter or the information provided please contact the Information Access Officer on the direct line telephone number or email address above. If you are unhappy with the way your request for information has been handled you can request a review by writing to the Information Access Officer stating the reason for your dissatisfaction.

Information about the Freedom of Information Act 2000 can be found on the Information Commissioners Office website: http://www.ico.gov.uk. Plymouth City Council also has information available on our website:

http://www.plymouth.gov.uk/homepage/councilanddemocracy/information.htm.

Yours sincerely,

Judith Harwood

Assistant Director for Education, Learning & Families

Customer Services





As part of the Government Green paper (Support and Aspiration) The government has outlined a new approach to special educational needs and disability. As part of this initiative the government requires all local authorities in England to set out a Local Offer.

The purpose of the Local Offer is to enable parents and young people to see more clearly what services are available to them in their area and how to access them.

Please provide answers to the following questions;

- Q1. What is your local authority currently offering for online advice and guidance for Local Offer?
- A1. Plymouth are working with young people, families and partners to develop a framework for the Local Offer. This will be achieved and published by September 2014. Information will be available online. This forms part of our SEND Strategy development work.
- Q2. What is the name of the person who is leading on the Local Offer within your Local Authority?
- A2. Jo Siney, Integrated Services Disability Manager, is the named lead for SEND development work.