

**Waltham Forest Town Hall, Forest Road, Walthamstow, E17 4JF**

Daniel Ball

**BY EMAIL:** <mailto:request-190571-4eb25fca@whatdotheyknow.com>

Ask for: Debbie Callender  
Email: [Debbie.callender@walthamforest.gov.uk](mailto:Debbie.callender@walthamforest.gov.uk)  
Direct line: 020 8496 3000  
Direct fax: 020 8496 3599  
Ref: **2013-0873**  
Date: 22<sup>nd</sup> January 2014

Dear Mr Ball

**RE: Local Offer**

I am writing in response to your request for information under the Freedom of Information Act 2000 ('FOIA'), which we received on **23 December 2013**.

The wording of your request was as follows:

**1. What is your local authority currently offering for online advice and guidance for Local Offer?**

Response

The local offer is not a statutory requirement until September 2014. Waltham Forest currently provides online information via the Family Information Service and Children and Young Peoples directory. These can be accessed from the Council website [www.walthamforest.gov.uk/cypd](http://www.walthamforest.gov.uk/cypd)

**2. What is the name of the person who is leading on the Local Offer within your Local Authority? Please also provide their job title.**

Response

Andrew Beckett, Interim Head of Inclusion is leading on the Local Offer

I trust that the above satisfies your enquiry. If you have any queries about this letter, please contact as below. Please remember to quote the reference number above in any future communications:

Debbie Callender  
Families Support Officer  
Business Support - Families Directorate  
Waltham Forest Town Hall  
Forest Road, Walthamstow  
London, E17 4JF

Under the Freedom of Information Act 2000, you have the right to complain about the Council's response to your request for information. If you wish to pursue such a complaint, please do so within 28 days from the date of this letter and ask for a review of the Council's decision. Please write to: The Information Officer, Learning from Complaints Team, Room 104, Waltham Forest Town Hall, Walthamstow E17 4JF, or email [information.officer@walthamforest.gov.uk](mailto:information.officer@walthamforest.gov.uk). Please mark your request clearly as "Request for Review".



If after receiving a response to the review, you remain dissatisfied with the Council's response, you have the right to complain to the Information Commissioner. Further information can be obtained via the Information Commissioner's helpline 0303 123 1113 or their website at: [http://www.ico.gov.uk/complaints/freedom\\_of\\_information.aspx](http://www.ico.gov.uk/complaints/freedom_of_information.aspx)

Yours sincerely

A handwritten signature in black ink, appearing to read 'Debbie Callender', with a long horizontal stroke extending to the right.

**Debbie Callender**  
**Single Point of Contact for Freedom of Information requests**  
**Families Directorate**