

## Chief Executive

Ian Davies – Interim Chief Executive



DISTRICT COUNCIL  
NORTH OXFORDSHIRE

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Please ask for: Ian Davies  
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Direct Dial: 0300 003 0100  
Our Ref: ID / JG

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3 April 2017

Dear Mr Harris

**Freedom of Information Act 2000**  
**Ref: 101000779648**

I refer to your email of 9 March 2017 and note that you have requested an internal review on the basis that you have not been supplied with the information requested in respect of question 2 of your email of 20 February 2017.

I have now carried out a review of this matter and have concluded that the Council's original response to your request for information on this matter was incorrect as the Council does not, in fact, hold the specific information which you requested. Whilst the Council keeps a record of each decision of the LGO which is made following a complaint against it (both positive and negative), the Council does not explicitly record its response to those decisions.

My review of this matter has, however, revealed that whilst the response to your original request was mis-founded as the Council does not hold the specific information, there have been no occasions since 1 August 2008 when Cherwell District Council have not accepted the findings of the LGO when the LGO has upheld a complaint made against the Council. There is no document which explicitly states that the Council has accepted or rejected an LGO finding. However, the Council's actions in response to those findings on each occasion that the Council has in each case taken no action to challenge or refuse to accept the findings made and the Council has, on each occasion, taken any steps it was required to take by the LGO as a result of the LGO's final decision.

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If you are remain unsatisfied with the Council's response you are advised to contact the Information Commissioner directly at the Information Commissioners Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or on [mail@ico.gsi.gov.uk](mailto:mail@ico.gsi.gov.uk).

Yours sincerely

A handwritten signature in black ink, appearing to read 'Ian Davies', with a horizontal line underneath.

**Ian Davies**  
Interim Joint Chief Executive  
Cherwell and South Northants Councils