

Our ref: EIR 101997

Michael Greenland

Email: [request-743226-a71d6ae5@whatdotheyknow.com](mailto:request-743226-a71d6ae5@whatdotheyknow.com)

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[www.highways.gov.uk](http://www.highways.gov.uk)

20 April 2021

Dear Mr Greenland

### **Litter on the A31 in Dorset**

Thank you for your enquiry of 1 April 2021 about the amount of litter on the A31 in Dorset and specifically along the Ferndown and Wimbourne bypasses.

I am dealing with this enquiry under the terms of the Environmental Information Regulations 2004. This is because the information requested concerns measures and activities affecting or likely to affect elements of the environment or affect factors such as noise, pollution discharges and other releases into the environment.

The litter picking and road cleansing on this section of the A31 is the responsibility of the local authority, Dorset Council and I have attached a link to their website below.  
<https://www.dorsetcouncil.gov.uk/bins-recycling-and-litter/street-cleaning/street-cleaning-and-litter-problems.aspx>

If you are unhappy with the way we have handled your request you may ask for an internal review within 2 months of the date of this response for Freedom of Information requests and within 40 days for Environmental Information Regulations requests.

Our internal review process is available at:  
<https://www.gov.uk/government/organisations/highways-england/about/complaints-procedure>.

If you require a print copy, please phone the Information Line on 0300 123 5000; or e-mail [info@highwaysengland.co.uk](mailto:info@highwaysengland.co.uk). You should contact me if you wish to complain.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

Information Commissioner's Office  
Wycliffe House  
Water Lane

Wilmslow  
Cheshire  
SK9 5AF

If you have any queries about this letter, please contact me. Please remember to quote reference number EIR 101997 in any future communications.

Yours sincerely

*Anne Nugent*

Mrs Anne Nugent  
OD SE Business Management Team  
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