

DWP Central Freedom of Information Team

e-mail: freedom-of-information-request@dwp.gov.uk

Our Ref: FOI2019/23252

4 July 2019

Dear Frank Zola,

Thank you for your Freedom of Information (Fol) request received on 21 June. You asked:

Please disclose the UC and JSA "Linking rules" information you hold on a " strategic level", additionally the "Linking rules" information you hold, in terms of guidance or procedures for DWP and Jobcentre staff use.

References:

"Linking rules do not apply for periods of Universal Credit claims. ...

Linking rules are decided at a strategic level and therefore does not have associated legislation."

<https://www.whatdotheyknow.com/request/571296/response/1386353/attach/html/2/WDTK%20Review%20Template%20IR18602.pdf.html>

DWP Response:

I cannot deal with your request without clarification of the information you seek. To help me do so, I would like to know

Could you please clarify in which context that you would like information regarding *"Linking rules do not apply for periods of Universal Credit claims"*.

Under section 16 of the Act we should assist you in helping you focus your request.

- Could your request be asking for information relating to new applications for Universal Credit?
- Could the question relate to a customer moving from Jobseekers Allowance to Universal Credit?

We will consider afresh any revised request however we cannot guarantee that any revised request will fall within the cost limit.

If you have any queries about this letter, please contact me quoting the reference number above.

Yours sincerely,

DWP Central Fol Team

Your right to complain under the Freedom of Information Act

If you are not happy with this response you may request an internal review by e-mailing freedom-of-information-request@dwp.gov.uk or by writing to DWP, Central Fol Team, Caxton House, Tothill Street, SW1H 9NA. Any review request should be submitted within two months of the date of this letter.

If you are not content with the outcome of the internal review you may apply directly to the Information Commissioner's Office for a decision. Generally, the Commissioner cannot make a decision unless you have exhausted our own complaints procedure. The Information Commissioner can be contacted at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow Cheshire SK9 5AF
Web: ico.org.uk/Global/contact_us or telephone 0303 123 1113 or 01625 545745