

[request-132251-731d10f5@whatdotheyknow.com](mailto:request-132251-731d10f5@whatdotheyknow.com)

DWP Business Management Team  
Health & Disability Assessments (Operations)

21 January 2013

Dear Mr Adams,

**Freedom of Information Act - Request for Internal Review**  
**Our Reference: IR 835**

Thank you for your email dated 5 December 2012 in which you asked;

*The copies of the Evidence Based Protocols for the Disability Analyst which you have enclosed, have not been received.*

Please accept our sincere apologies for this administration error and for our delay in responding to you. The requested information is now attached with this email.

If you have any queries about this letter please contact me quoting the reference number above.

Yours sincerely,  
DWP Business Management Team  
Health & Disability Assessments (Operations)

e-mail: [freedom-of-information-xxxxxxx@xxx.xxx.xx](mailto:freedom-of-information-xxxxxxx@xxx.xxx.xx)

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**Your right to complain under the Freedom of Information Act**

If you are not happy with this response you may request an internal review by e-mailing [xx@xxx.xxx.xx](mailto:xx@xxx.xxx.xx) or by writing to DWP, Central Fol Team, Caxton House, Tothill Street, London SW1H 9NA. Any review request should be submitted within two months of the date of this letter.

If you are not content with the outcome of the internal review you may apply directly to the Information Commissioner's Office for a decision. Generally the Commissioner cannot make a decision unless you have exhausted our own complaints procedure. The Information Commissioner can be contacted at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow Cheshire SK9 5AF [www.ico.gov.uk](http://www.ico.gov.uk)