

Date	Type of Visit	Notes
September 2016	Food Hygiene Inspection	Report attached
5 January 2017	Food HYgiene Visit	No formal report. Notes attached
29 th March 2018	Food Hygiene Inspection	Report attached.
21 st March 2019	Licensing Visit	No "report" issued . notes below.
18 th April 2019	Licensing Visit	No "report " issued. Notes below.

Notes From visit 5/01/17

Food limited to pizza on Friday nights

Mobile chip van visiting on other nights

RTE toppings. Dough made on site.

Pizza area revamped. Floor in progress.

Sink installed (to be connected)

Sanitiser available

Advised no further docs necessary given current activities and that [REDACTED] doing all food prep/ cooking.

Notes 21st March 2019

Visited the premises with [REDACTED]. We met with [REDACTED], we went through their original licence application to remind them of what they had originally stated they had planned to do. They stated they would be considerate of neighbours, not have loud music etc. In fact the music was removed from their licence as it is now deregulated and didn't need to be on the application, but we did remind them that they needed to be mindful of their responsibilities to the neighbours and ensure they didn't cause a nuisance. [REDACTED]

[REDACTED]. We highlighted their PL didn't include the outdoor area so they couldn't use the little bar area unless covered by a TENS, which they said they didn't. We asked them about CCTV which they had in place. We reminded them to keep the music to a reasonable level and to stay in touch if they had any questions or problems. They said they were new to the business and were keen to keep to all the rules but weren't always sure what they needed to do so we said to contact us with any questions. We mentioned the clay pigeon shoots and they said the Police had told them how to do future ones, but they had cancelled this Feb event. We asked them about safety around axe throwing and knife events, they only do this when the pub is closed, in the before, before any drinking of alcohol anyway. We noted the collection of vintage items in the garden and highlighted they need to make sure nothing is dangerous to the public with rusting or sharp edges. They said they would be tidying up the garden before the weather warms up but they always ensure nothing is dangerous. They ensure the area is cordoned off and they are covered by public liability insurance

Notes visit by licensing officer 18th April

Just to confirm that [REDACTED] have visited The Timber Batts this afternoon. We spoke at some length to [REDACTED]

I can confirm that they have CCTV in place and [REDACTED] will confirm to us how long it is stored for, he thinks it's much more than 28 days but will check.

They did have a sign up asking patrons to leave quietly as we recalled seeing it last time we were there, however it appeared to have come down and they were unaware. [REDACTED] would get a temporary one back up straight away and then prepare something more permanent.

I think there are a number of issues we will need to find solutions to, since Saturday there have apparently been a number of complaints aside from the ones we've been involved with. The music on Saturday night, the smoke on Sunday night, overflowing rubbish bins have been reported (the landlords private bin), an abandoned car (sign written and clearly belonging to the pub and not abandoned at all) and I think there was another one.

Each complaint is resulting in officers being called out at various times of night and day and the landlord and landlady are finding the situation very stressful.

They also related other stories regarding for example, a van pulling up late at night into the parking area out the front of the pub (which belongs to the village as a whole rather than the pub) and two men getting out and looking at a map. To which [REDACTED] came out in his pyjamas and swore constantly at them telling them to leave - in fact they were lost and trying to find a neighbour's house who had purchased a rescue dog. Another time it was some bikers who stopped to look at a map and he did the same thing 'we don't want your sort here **** off' etc. He has also stormed into the busy pub in his dressing gown and sworn at the landlords....

I think you get the picture, I'm not sure how we do it but I think we need to give [REDACTED] as much support as we can but also try to calm the situation down as [REDACTED] are trying to be as tolerant as they can but do not feel they should be completely silent and have no customers parking, talking, listening to music etc.