

Town Hall  
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Surrey  
KT18 5BY  
Main Number (01372) 732000  
Text 07950 080202  
www.epsom-ewell.gov.uk  
DX 30713 Epsom

Date 14<sup>th</sup> July 2021

Your Ref

Our Ref **FOI 408.21 - Licensing & Launch Date of Ride-hailing Service Providers - RESP**

Dear Sir or Madam

Thank you for your email to Epsom and Ewell Borough Council dated 30<sup>th</sup> June 2021, requesting information under The Freedom of Information Act 2000. The Council aims to respond to requests for information promptly and has done so within the statutory timeframe of twenty working days.

We hold the information requested

Your request is in bold below followed by the Council's response.

You have requested

**I'm a PhD student at the Institute for Transport Studies, University of Leeds. I'm studying the impacts of ride-hailing services (such as Uber) on different transport modes in the UK. Under the Freedom of Information Act/Environmental Information Regulations, I would like to request the following information:**

- 1) **Are any of the following ride-hailing service providers operating in your Local Authority?**
  - **Uber** Not Licenced in Epsom
  - **OLA** Not Licensed in Epsom
  - **Bolt** Not Licensed in Epsom
- 2) **If yes, are they operating with or without a license issued by your Local Authority?** N/A
- 3) **When did they first start to operate (launch date) in this Local Authority?** N/A
- 4) **Do they continue operating in this Local Authority? If no, when did they stop operating in this Local Authority?** N/A
- 5) **Since their first start date, have any operators had their licence suspended? If so, when?** N/A

## **Appeals Procedure**

I trust that this information satisfies your request. The Council strives to be an open, transparent authority. Please note that the Council operates a review procedure, details of which can be found on the Council's website at:

<https://www.epsom-ewell.gov.uk/council/about-council/freedom-information>

If you are unhappy with the way the Council has dealt with your request, please set out in writing your grounds of appeal within 40 working days of this response and send it to:

[FOIDPA@epsom-ewell.gov.uk](mailto:FOIDPA@epsom-ewell.gov.uk)

Please also note that if you have exhausted all internal Council review procedures and you are still not satisfied, you have the right to appeal to the Information Commissioner's Office to independently review the matter. Details of this procedure can be found on the ICO website:: <https://ico.org.uk/>

The Information Commissioner can also be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF Or by calling 0303 123 1113 (local rate) Monday to Friday 9am – 5pm.

Yours faithfully

Rod Brown

**Head of Housing and Community Services**

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