

Enquiries to: Information Team
Our Ref: FOI 7533871



**Liverpool
City Council**

request-751955-c681a6a3@whatdotheyknow.com

Dear Craig Donohue,

Freedom of Information Request 7532871

Thank you for your request. Your request was actioned under the Freedom of Information Act 2000 in which you requested the following information –

Please provide a list of all licensed landlords for residential properties throughout Liverpool including contact information.

Response:

Liverpool City Council in common with all other public authorities in the UK, Europe and worldwide has, since March 2020, been dealing with and responding to the Coronavirus pandemic. The introduction of substantial Government restrictions well before the submission of your request had wide reaching and ongoing impacts being felt across society. These impacts specifically affected all Service Areas of the City Council and include our ability to review records and extract data to comply with requests such as yours when Officer resource and personnel are diverted to supporting the most vulnerable residents of this city.

Specifically, direct impacts were and continue to be seen for the City Council in terms of staff absence due to symptoms of or self-isolation due to Coronavirus as well as significant and substantial increases in demand for those Services which specifically support children, the elderly and the most vulnerable residents across Liverpool.

In light of the above factors, Officers were in increasing numbers assigned to different Service Areas to ensure continuity of service, provision and support for children, the elderly and the most vulnerable residents across Liverpool as indicated above.

This continues to impact on all areas of the City Council and specifically the ability of colleagues to identify, retrieve and collate information and to review records as opposed to ensuring continuity of service, provision and support for children, the elderly and the most vulnerable residents across Liverpool as indicated above.

With the above factors in mind, we greatly appreciate your patience and understanding for the delay on this occasion.

In response to the specifics of your request, our response is set out below –

Housing Act 2004 Section 232 (5)

(5) If requested by a person to do so and subject to payment of such reasonable fee (if any) as the authority may determine, a local housing authority must supply the person with a copy (certified to be true) of the register or of an extract from it.

The Local Authorities fee for a copy of the register is £300. The copy will be supplied in PDF format and in order of expiry date of the licence.

The register of all licences HMO's can also be viewed on the council webpages

Liverpool City Council Information Team
Cunard Building, Water Street, Liverpool, L3 1DS
E: informationrequests@liverpool.gov.uk

<https://liverpool.gov.uk/business/landlord-licensing/register-licensed-properties/>

This concludes our response.

The City Council will consider appeals, referrals or complaints in respect of your Freedom of Information Act 2000 and you must submit these in writing to Informationrequests@liverpool.gov.uk within 28 days of receiving your response. The matter will be dealt with by an officer who was not previously involved with the response and we will look to provide a response within 40 days.

If you remain dissatisfied you may also apply to the Information Commissioner for a decision about whether the request for information has been dealt with in accordance with the Freedom of Information Act 2000. The Information Commissioner's website is www.ico.gov.uk and the postal address and telephone numbers are:- Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF. Telephone 0303 123 1113. Email – mail@ico.gsi.gov.uk (they advise that their email is not secure)

We trust this information satisfies your enquiry.

Yours sincerely
Liverpool City Council