

Dear Kyla,

RE: INFORMATION REQUEST DATED 31st JULY 2018
REF: FOI-00009

Further to your request for information please see our response below.

REQUEST 1

1. How many libraries do you have?

RESPONSE

4

REQUEST 2

2. What are the opening times for the libraries?

RESPONSE

Opening times for our libraries can be found on our website at the following link;
<http://libcal.bcu.ac.uk/>

REQUEST 3

3. Are the libraries always staffed when they are open?

RESPONSE

Library staffed hours can be found on our website at the following link;
<http://libcal.bcu.ac.uk/>

REQUEST 4

4. **Please supply usage patterns for the libraries in terms of footfall in the libraries during core hours, during evenings and weekends and if open 24 hours, overnight usage - for the last two academic years.**

RESPONSE

Please see attached PDF's

REQUEST 5

5. **Are there specific arrangements for e.g. exam periods?**

RESPONSE

Some restrictions are placed on SCONUL Access External Borrowers during exam periods due to the demand on study space.

If you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Requests for an internal review should be made to the Information Governance Manager at FreedomOfInformation@bcu.ac.uk or by writing to: Information Governance Manager, Birmingham City University, 15 Bartholomew Row, Birmingham, B5 5JU.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. Please see <https://ico.org.uk/concerns/getting/> for details of their procedure. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.