

By e-mail

Our ref: 2034

Mr. Jack Forks
request-442040-45e08888d@whatdotheyknow.com

07 November 2017

Dear Mr. Forks,

I am writing to confirm that the University has now completed its search for the information which you requested on 31 October.

You requested the following:

I am therefore writing to ask about library fines during the academic year 2016/2017, under the Freedom of Information Act. For the time period starting from the first day of term, covering the next 364 days (e.g. one full year), please provide:

1. The total amount of money the library received from the payment of overdue items. Exclude costs of replacing lost books if possible – this request solely relates to the cost of items that are returned later than their due date.

We received £21,721.32 during the 2016/17 academic year.

We believe we have provided you with all the information you requested. However, if you are unhappy with the way the University has handled your request, or with the information you have received, you may ask for an internal review. You can do this by sending a letter to:

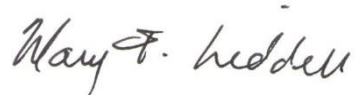
Secretary to Council
Brunel University London
UXBRIDGE
UB8 3PH

or by sending an e-mail to foirequests@brunel.ac.uk.

If we are unable to resolve your complaint to your satisfaction, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

Customer Contact
Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
SK9 5AF

Sincerely,

A handwritten signature in black ink, reading "Mary F. Liddell". The signature is written in a cursive style with a small dot above the 'i' in "Liddell".

Mary F. Liddell
Information Access Officer