



HERTSMERE BOROUGH COUNCIL

Civic Offices, Elstree Way
Borehamwood
Herts WD6 1WA
Tel: 020 8207 2277
DX45602 Borehamwood
www.hertsmere.gov.uk

Information Services

Mr Trevor Nunn

Email: request-5758-be4ef758@whatdotheyknow.com

Your ref:

Our ref: FOI000518

Direct line: 020 8207 7823

Email: foi@hertsmere.gov.uk

Fax: 020 8207 7585

Date: 14 January 2009

Dear Mr Nunn

Freedom of Information Act – Information request (FOI000518)

I am writing with regard to your request for information, which read as follows:

Your Request

During the last five years how many times has the Local Government Ombudsman (as a result of investigating a complaint against Hertsmere Borough Council) brought to the attention of the council the fact that a member of Hertsmere Borough Council staff had misled them, lied to them or done anything else to hinder their investigation. If they have what disciplinary action was taken against the individual(s) concerned by the council.

Our Response

Hertsmere Borough Council can confirm that there has not been any occasion during the last five years when a member of staff has misled, lied or caused hindrance to any investigation by the Local Government Ombudsman.

If you have any queries about the processing of your request then please do not hesitate to contact me. Further information explaining the Council's process for responding to information requests together with a complaints/appeals procedure is available in our reception or via our website at:

<http://www.hertsmere.gov.uk/councildemocracy/dataprotectionfreedomofinformation>

The Information Commissioner oversees the application of the Freedom of Information Act. You may contact the Information Commissioner at:

Information Commissioners Office
Wycliffe House
Water Lane
Wilmslow
Cheshire SK9 5AF

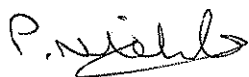
Telephone: 01625 545700

Website: www.informationcommissioner.gov.uk

It is important that you include the above reference number on all correspondence related to this request.

Thank you for your request.

Yours sincerely

A handwritten signature in black ink, appearing to read 'P. Nicholas', with a stylized flourish at the end.

Peter Nicholas
Information Officer