

Shared Services
Directorate
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www.homeoffice.gov.uk

BritCits request-220174-d96ac045@whatdotheyknow.com

20 January 2015

Dear Britcits,

## Freedom of Information request, Time Complaint (our reference: 33710)

I am writing in response to your e-mail of 9th January 2015, in which you asked for an internal review of the time taken to respond to your Freedom of Information (FOI) request received on 3<sup>rd</sup> December 2014.

I have now completed the time complaint review. I confirm that I have not previously been involved in the handling of your request.

Section 10(1) of the FOI Act requires that the Home Office should have informed you whether the information you requested was held, and if appropriate, have provided it to you within 20 working days of your request being received. Section 10(3) of the FOI Act requires that the Home Office should have informed you within this 20 working-day period if additional time was required to consider the public interest considerations affecting its decision to release or withhold the information you have requested. It is clear to me that neither of these conditions were met.

I apologise on behalf of the Department for the length of time which it is taking to provide you with a response to your request. I can assure you that the request is under active consideration and that we aim to provide you with your response within the next week.

Yours sincerely,

G. Banerjee Information Access Team

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