Driver & Vehicle Licensing Agency

Mark Smith

Dear Mr Smith

Freedom of Information Request

Thank you for your e-mail of 18 January requesting information under the terms of the Freedom of Information Act 2000 (FOIA).

You asked:

> **I am asking for clarification on whether the DVLA has legal rights over the registered keeper of the vehicle with regards to who claims ownership? Can you please attach any information on how to legally claim ownership if this is the case**

The information requested is not held. DVLA is responsible for recording the registered keeper of vehicles, not the legal owner. Therefore, we cannot become involved in any disputes over ownership.

The information which follows concerns the procedures for making any complaint you might have about the reply. Please quote the reference number of this letter in any future communications about it.

Yours sincerely

PPRobert Toft
Head of Data Protection Policy & Freedom of Information Team

CUSTOMER SERVICE EXCELLENCE
CSE

INVESTORS IN PEOPLE

Your right to complain to DVLA and the Information Commissioner

If you are not happy with the reply to your request, you can ask DVLA to re-consider the response you received by writing (within two calendar months of receiving this response) to either foi@dvla.gov.uk or DVLA Freedom of Information Team, DPP/FOI, C2W, DVLA, Swansea SA6 7JL.

DVLA will acknowledge and consider your request, re-visiting the response provided. This is known as an Internal Review and will be considered by a staff member not involved with the original reply.

If you disagree with the outcome of the Internal Review, you have the option to complain to the Information Commissioner's Office. Further information can be found via: https://ico.org.uk/concerns/getting/ Alternatively you may wish to write to: Customer Contact, Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow SK9 5AF.