

Ref: FOI 100256

A Brown

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[www.highwaysengland.co.uk](http://www.highwaysengland.co.uk)

17 September 2019

Dear A Brown

### **A21 Collision Study**

I am writing to confirm that we have now completed our search for the information, which you requested on 18 August 2019.

I attach above a copy of the A21 Collision Study together which was completed in March 2019. The names and contact details in this report and the annexes have been redacted.

If you are unhappy with the way we have handled your request you may ask for an internal review within 2 months of the date of this response for Freedom of Information requests and within 40 days for Environmental Information Regulations requests.

Our internal review process is available at:  
<https://www.gov.uk/government/organisations/highways-england/about/complaints-procedure>

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

If you have any queries about this letter, please contact me. Please remember to quote reference number FOI 100256 in any future communications.

Yours sincerely

*Anne Nugent*

Mrs A E Nugent  
OD South East Business Management Team  
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