every time



## **Amersham Hospital**

Whielden Street Amersham Buckinghamshire HP7 0JD

Tel: 01494 434 411 www.buckshealthcare.nhs.uk

Reference: FOI2019-180

Date: 30/04/2019

Barrie Graham

request-563497-483df42b@whatdotheyknow.com

Dear Mr Graham

## INFORMATION REQUEST

Thank you for your request received 21/03/2019. Please find the response below.

- 1 What is the total number of employees in your organisation? 6087 Headcount as at 31.03.19
- 2 What is the total annual £revenue for your organisation? \*
- 3 What is the total /average number of sub-contractors (non Payroll based service providers) utilised by your organisation p.a. (if this data is available) \*\*
- 4 Which software applications (and versions) are you running for:
- o Finance/ERP?
- o Procurement?
- o HR?
- o Payroll?
- o AI Artificial Intelligence
- o RPA Robotic Process Automation
- o How many users of the above systems are you licensed for?
- o Are any of the above applications Cloud based? If so, which?
- o Do you have an application support partner for any of the above applications, if so who?

Finance/ERP: eFinancials Version 4.2

Procurement: eProcurement Version P42000, NHS Supply Chain

Payroll: ESR License

Finance – 53 concurrent connections

eProcurement – Unlimited ESR – Contract held by DoH

## Cloud: No OneAdvanced, NHS Supplies, IBM.

o How much do you pay annually for Finance/ERP/HR/Payroll software licence support? \*

O How much do you pay annually for Artificial Intelligence or RPA? \*

o How much do you pay annually for application Support & Maintenance and when does it renew? \*

o Do you work with off-shore partners? If so, who? N/A

o Do you work with Systems Integration partners, if so, who? N/A

\*This is commercially sensitive information and falls within the Freedom of information Act 2000 exemption at section 43 (2) - commercial interests. It is the Trust's view that if this information were to be disclosed it would be likely to prejudice the Trust or a third party in its commercial dealings.

\*\* Unfortunately in this instance, we are unable to provide this information as it would have to be reviewed manually which would exceed the appropriate time limit. The Trust has to take into account the cost attributable to the time spent in locating, retrieving and collating the information. We have therefore applied exemption.

We take our obligations under The Freedom of Information Act 2000 seriously and we would appreciate your feedback. Please take a minute to fill out our Freedom of Information satisfaction survey available at <a href="https://www.buckshealthcare.nhs.uk/About/feedback.htm">www.buckshealthcare.nhs.uk/About/feedback.htm</a> and let us know about your experience. Any information you provide will be anonymous. The results of the survey will be evaluated with a view to improving our process.

If you are not satisfied with the response, alongside our feedback form, the Trust operates an appeals procedure and you should write your appeal to <a href="mailto:BHT.BHinfo@nhs.net">BHT.BHinfo@nhs.net</a> or to Freedom of Information, Trust Headquarters, Amersham Hospital, Buckinghamshire, HP7 0JD. You also have a right to refer the matter to the Information Commissioner for a determination of whether your application has been dealt with in accordance with the Act.

Yours sincerely,

Freedom of Information Co-ordinator