

		Downhills Park		Finsbury Park		
		Yes/No/NA	Comment		Yes/No/NA	Comment
	1 Was the site easy to find e.g. directional signage?	Yes	The sight was easy to find with signage at the entrances		Yes	Easy walking distance of Finsbury Park station, with a map outside the station.
	2 On approaching the site were you encouraged to enter?	No	The main entrance was covered with leaf litter some of which appeared to have been there for some time. The downhill road entrance fence was broken, there was a fly tipped bag and car wheel in front of a portacabin	The accumulation of leaves has now been removed from all entrances, the dumped rubbish and car wheel in front of the portacabin has been removed. The fence has been repaired.	No	Entrance from station area was poor with litter an debris on the embankment, graffiti on walls and observed a Rat run across the footpath, which startled a couple of walkers. Laughing gas canisters and dog fouling were also present.
	3 Were entrance signs visible announcing the site and did they provide contact details for complaints/praise?	No	The board had details of site name and contact details, however some needed cleaning/repair	Entrance signs have been cleaned and repaired as required.	Yes	There were signs at all entrances which contained contact details.
	4 Were entrances safe and accessible to people of differing abilities?	Yes			Yes	Entrances safe and accessible.
	5 Were entrances and car parks clean, litter free and well maintained?	No	There was poor maintenance at the entrances which were not inviting due to leaf litter, litter visible on site and poor horticultural standards observed at the entrances	Horticultural standards have been addressed and leaf litter has been removed.	No	Entrance from railway station was poor with presence of graffiti and vermin. This area requires a major revamp.
	6 Were signs throughout the site of good quality, well maintained, and displaying up to date and relevant information?	No	There were new signs showing marked routes, other signage required cleaning and faded notices inside replaced. The signage on the MUGA needed replacing	As above in Q3 plus MUGA sign has been replaced.	No	Some signs were very dirty and detract from the purpose intended.
	7 Were paths in good condition, clean, unobstructed and accessible to people of different abilities?	No	many paths were in poor condition with extensive cracking, the main path had a broken manhole cover with a large gap at the side, this was considered a serious health and safety issue.	Path works were on going when the visit took place and a key path has been complete resurfaced. Other paths have under gone patch repairing. The manhole has been reset and resurfaced around.	No	There was a collapsible bollard lying in the middle of the footpath by the café which is a major trip hazard. Some of the footpaths have been damaged by the amount of vehicles on site
	8 Were any staff on site easily identifiable to the public, knowledgeable and approachable?	No	No staff were visible on site however the café was staffed and staff were very helpful and friendly	There are no staff based at this park. However, we are pleased that the café operator was helpful and we are currently working with her to put the café directly in her name.	No	There were a number of staff driving around looking for litter, or looking into bins. However they were observed just driving about and not getting out of the vehicles and actually picking any litter or doing any work.
	9 Were facilities such as toilets, cafés etc. clean, well maintained and open as advertised?	Yes	The Café was well maintained and clean		Yes	All ok on the day and being utilised by families. There appears a conflict between netball users and a car park as a gate was open and a vehicle observed parked on a ball court.
	10 Were buildings, structures and features such as walls fences etc in good condition and free from graffiti?	No	Although the café and pavilion at the sports field appeared in good condition, there was a broken fence at the Downhills park entrance and the portakabin required painting. There was a basketball hoop missing from the MUGA Play equipment had offensive graffiti The pond area required cleaning and topping up with water to cover the liner	As Q2 the fence has been repaired. The portacabin is planned for removal and therefore we do not intend to paint this building. The basketball hoop on the MUGA will be reinstated, in the meantime the public are still able to play basketball on the alternative 3v3 hoops and on one end of the MUGA. We expect this repair on the MUGA to be completed within two weeks. All graffiti has been removed. The council has a contract in place for the removal and offensive graffiti is removed in 24 hours of notification and 48 hours for non offensive graffiti. Despite several attempts at establishing a pond in this location a decision has been made to relocate the pond as part of sports field drainage works planned for next year. Due to the rain there is now more water in the pond.	No	Comments: Apart from the wall already mentioned, there were other examples of graffiti. The wooden has rood tiles missing and also had graffiti.
	11 Was all children's play equipment well maintained and clean?	No	Children's play equipment was in poor condition, with issues that were considered a SERIOUS health and safety issue and require immediate attention. Concrete exposed at the base of one of the springs. Finger straps on one of the springy equipment pieces. Insufficient bark in play area. Exposed metal reinforcing on ropes, rope missing, wooded posts showing rot	All the issues raised here are considered low risk items and in no way represent serious Health and Safety Issues. This position is confirmed by the councils regular inspection programme and has been further verified by the Play Inspection Company. Please see our wider challenge response on issues relating to play equipment in Haringey Parks. However, we can confirm that all issues raised in this report have been attended to as part of our normal maintenance programmed.	No	Comments: The play equipment is poorly maintained and has some damaged and dangerous items of equipment. The netting is broken on the climbing unit and the wetpour is badly worn. The wooden edging around the sand needs replacing although there has clear been a few posts replaced. The wooden climbing fort should be closed and removed for safety. There is concrete exposed under some of the equipment.
	12 Were benches, bins etc. well located, clean and in good condition?	No	Benches required painting varnishing, some bins were leaning and open bins were surrounded by litter due to animals accessing them	All benches have been revarnished and reset in an upright position. Al open bins have been removed from the park and leaning bins are now upright. Four new bins have also being installed.	No	Some of the bins had doors swung open or missing. In addition there was evidence of a recent fire at one bin. The picnic benches are in a very poor condition and should be removed.
	13 Was safety equipment present, fit for purpose and in good condition (if provided)?	NA			Yes	
	14 Was lighting, CCTV and other security measures in good condition (where provided and able to be assessed)?	NA			Yes	
	15 Did litter bins appear to be emptied regularly and was the site litter free?	No	Litter from the previous day was on the ground due to animals accessing bins	As Q12 there are no open top bins remaining in the park and the site is litter picked daily.	No	Bins appeared serviced but in need of replacement and several examples of litter strewn across the park.
	16 Was dog and other animal fouling adequately controlled?	No	There was evidence of dog fouling on site although owners were observed cleaning up after their dogs	Any identified dog fouling is removed as and when required. Dog Control Orders are in place in the park.	Yes	No issues seen plus dogs not allowed in the CPG.
	17 Were horticultural standards being maintained?	No	Horticultural standards were poor across the site. It appeared that no maintenance had been carried out this year apart from some work had started to clear weeds from beds in ornamental gardens. The ornamental gardens had not been maintained as weeds were everywhere. The central beds and beds around trees had not been planted and where full of weeds. Ornamental beds around the edge of the park were full of weeds, thistles etc	A significant amount of work has been undertaken to address the shortfall in the horticultural standards. New arrangements have been implemented to ensure this situation does not reoccur in the future.	No	The grass field was very worn and the formal bedding was inundated with weed. There was general detritus everywhere and the park is in need of a good tidy. The shrubs are poorly maintained. The Hope Picnic Area is an abandoned area of the park and is unsafe and a total disgrace. The "dump" area in the centre of the park is accessible to anyone and is teaming with rats. Overall grounds maintenance is very poor.
	18 Did trees appear to be safe and in good condition?	No	There was a split branches on one tree and many branches on the ground that had not been removed	All fallen branches have been removed. Branches will fall from time to time and upon notification they are removed from site.	Yes	Mainly ok but one dead tree close to a main pathway.
	19 Were features requiring or undergoing maintenance made safe with appropriate signage?	No	Although the hole in the paving had been fenced off the dangerous manhole and play equipment was not made safe.	See Q7 and 11 above.	No	Several areas of the field were cordoned off by harris fencing, due to recent event. There was a hose pipe stretched across the length of the park to service the circus. This was a major trip hazard.
	20 Did you feel safe during your visit?	Yes	Mainly due to café staff on site, if they had not been there the site would have felt unsafe due to the standards of maintenance.		Yes	However there does appear to be a large amount of groups of young men "hanging around" which could be intimidating to some users.
	21 Was the site flying its Green Flag, and was the flag in good condition and recognisable and was a certificate displayed?	No	The flag was flying but the certificate was out of date	The certificate has been updated.	Yes	Flag flying near cafe and certificate on café door.
	22 Did you obtain feedback from park users and/or staff?	No		N/A	Yes	Discussed issue of embankment with walkers who were startled by the rat. A lady approached us in the play area commenting how disappointed she was at the dangerous condition of some of the equipment.
	23 Would you like to make any additional observations?	Yes	It was disappointing to see the flag flying over a site with such poor condition. The park had an abandoned feel, with poor maintenance throughout the site. There are major health and safety issues on site which require immediate attention.	We believe these additional concerns have been addressed. As stated above we disagree with comments about H&S issues in the children's playground.	No	
	Site rating	10	RED		12	RED