

Line	Station Name	Date	Closure Star	Closure End	Duration
JUBILEE	STRATFORD	01/02/2007	19:19	21:10	111
JUBILEE	WATERLOO	07/02/2007	21:49	22:12	33
JUBILEE	NORTH GREENWICH	10/02/2007	10:25	10:30	5
JUBILEE	WEST HAMPSTEAD	15/02/2007	22:25	23:40	75
JUBILEE	WILLESDEN GREEN	15/02/2007	22:25	23:40	75
JUBILEE	WILLESDEN GREEN	19/02/2007	17:38	17:55	17
JUBILEE	LONDON BRIDGE	20/02/2007	09:09	09:31	22
JUBILEE	FINCHLEY ROAD	09/03/2007	19:40	20:07	27
JUBILEE	KINGSBURY	13/03/2007	21:57	23:39	42
JUBILEE	CANONS PARK	18/03/2007	07:00	12:50	350
JUBILEE	WATERLOO	03/04/2007	05:00	05:43	43
JUBILEE	WEST HAM	08/04/2007	22:59	23:12	13
JUBILEE	CANNING TOWN	14/04/2007	21:11	21:29	18
JUBILEE	WESTMINSTER	21/04/2007	05:00	06:36	96
JUBILEE	NORTH GREENWICH	26/04/2007	13:40	14:05	25
JUBILEE	LONDON BRIDGE	05/05/2007	13:51	14:07	16
JUBILEE	WATERLOO	09/05/2007	07:03	07:07	4
JUBILEE	SWISS COTTAGE	14/05/2007	22:03	00:32	149
JUBILEE	CANADA WATER	18/05/2007	13:26	13:35	11
JUBILEE	KILBURN	27/05/2007	23:21	00:25	64
JUBILEE	WESTMINSTER	10/06/2007	07:10	07:19	9
JUBILEE	WATERLOO	14/06/2007	11:44	12:00	16
JUBILEE	SWISS COTTAGE	15/06/2007	13:32	13:50	18
JUBILEE	WATERLOO	16/06/2007	16:03	16:14	11
JUBILEE	NORTH GREENWICH	23/06/2007	08:37	09:17	40
JUBILEE	CANARY WHARF	24/06/2007	23:12	00:25	73
JUBILEE	CANARY WHARF	25/06/2007	05:05	05:22	17
JUBILEE	WEMBLEY PARK	27/06/2007	09:20	09:50	30
JUBILEE	LONDON BRIDGE	29/06/2007	10:23	10:33	10
JUBILEE	KILBURN	30/06/2007	11:20	12:45	85
JUBILEE	CANNING TOWN	30/06/2007	21:48	22:09	21
JUBILEE	ST JOHNS WOOD	04/07/2007	16:30	16:50	20
JUBILEE	WILLESDEN GREEN	06/07/2007	17:30	18:20	50
JUBILEE	CANADA WATER	07/07/2007	12:59	13:20	21
JUBILEE	STRATFORD	12/07/2007	12:02	12:25	23
JUBILEE	CANNING TOWN	12/07/2007	22:15	23:05	50
JUBILEE	WEMBLEY PARK	13/07/2007	00:00	00:21	21
JUBILEE	SOUTHWARK	19/07/2007	12:43	13:12	29
JUBILEE	KILBURN	20/07/2007	12:46	14:30	104
JUBILEE	WATERLOO	22/07/2007	07:10	07:34	24
JUBILEE	NORTH GREENWICH	07/08/2007	05:10	05:35	25
JUBILEE	NEASDEN	09/08/2007	11:55	14:00	125
JUBILEE	WATERLOO	10/08/2007	12:53	13:55	62
JUBILEE	LONDON BRIDGE	30/08/2007	17:29	17:34	5
JUBILEE	NORTH GREENWICH	31/08/2007	12:55	14:05	70
JUBILEE	WESTMINSTER	01/09/2007	14:50	15:31	41
JUBILEE	KINGSBURY	06/09/2007	12:36	12:54	18
JUBILEE	KINGSBURY	12/09/2007	05:15	05:30	15
JUBILEE	WEMBLEY PARK	01/10/2007	22:19	22:56	37
JUBILEE	WATERLOO	02/10/2007	12:25	13:49	84
JUBILEE	WESTMINSTER	13/10/2007	09:15	09:49	34
JUBILEE	CANONS PARK	19/10/2007	05:37	06:58	81
JUBILEE	NORTH GREENWICH	19/10/2007	06:09	07:16	67
JUBILEE	NORTH GREENWICH	20/10/2007	22:15	22:30	15
JUBILEE	NORTH GREENWICH	22/10/2007	11:10	11:31	21
JUBILEE	BERMONDSEY	27/10/2007	00:01	00:22	21
JUBILEE	SOUTHWARK	30/10/2007	20:34	21:10	36

JUBILEE	WATERLOO	02/11/2007	10:40	10:51	11
JUBILEE	CANARY WHARF	04/11/2007	17:35	18:10	35
JUBILEE	BERMONDSEY	10/11/2007	20:49	21:16	27
JUBILEE	WATERLOO	01/12/2007	05:20	05:38	18
JUBILEE	KINGSBURY	01/12/2007	21:10	22:14	64
JUBILEE	NEASDEN	08/12/2007	21:00	21:24	24
JUBILEE	CANARY WHARF	14/12/2007	19:55	20:32	37
JUBILEE	SWISS COTTAGE	19/12/2007	11:58	12:24	26
JUBILEE	WATERLOO	20/12/2007	00:46	01:00	14
JUBILEE	STRATFORD	20/12/2007	06:05	07:12	67
JUBILEE	CANARY WHARF	22/12/2007	10:03	10:48	45
JUBILEE	NEASDEN	23/12/2007	12:50	13:00	10
JUBILEE	WESTMINSTER	31/12/2007	22:00	23:00	60
JUBILEE	SWISS COTTAGE	20/01/2008	07:05	14:18	433
JUBILEE	SWISS COTTAGE	21/01/2008	13:01	13:18	17
JUBILEE	CANADA WATER	22/01/2008	11:34	12:02	28
JUBILEE	SWISS COTTAGE	25/01/2008	20:50	21:10	20
JUBILEE	CANADA WATER	31/01/2008	05:15	05:37	22
JUBILEE	WEST HAMPSTEAD	03/02/2008	12:05	12:20	15
JUBILEE	WESTMINSTER	06/02/2008	18:22	18:45	23
JUBILEE	NORTH GREENWICH	17/02/2008	07:00	07:14	14
JUBILEE	STRATFORD	18/02/2008	16:31	17:07	36
JUBILEE	SWISS COTTAGE	19/02/2008	19:46	20:13	27
JUBILEE	DOLLIS HILL	23/02/2008	22:01	22:10	9
JUBILEE	CANADA WATER	25/02/2008	08:55	09:11	16
JUBILEE	CANNING TOWN	05/03/2008	05:30	06:24	54
JUBILEE	LONDON BRIDGE	05/03/2008	07:36	07:58	22
JUBILEE	WILLESDEN GREEN	11/03/2008	18:15	18:24	9
JUBILEE	CANARY WHARF	13/03/2008	05:10	05:27	17
JUBILEE	WATERLOO	15/03/2008	00:19	00:24	5
JUBILEE	STRATFORD	17/03/2008	04:55	06:18	83
JUBILEE	ST JOHNS WOOD	21/03/2008	11:15	11:55	40
JUBILEE	BERMONDSEY	22/03/2008	16:37	21:40	303
JUBILEE	WATERLOO	26/03/2008	00:03	00:49	46
JUBILEE	QUEENSBURY	28/03/2008	19:04	19:34	30
JUBILEE	KILBURN	30/03/2008	23:45	00:15	30
JUBILEE	NEASDEN	03/04/2008	18:30	20:36	126
JUBILEE	CANARY WHARF	08/04/2008	11:01	11:21	20
JUBILEE	KILBURN	14/04/2008	09:06	09:18	12
JUBILEE	NORTH GREENWICH	17/04/2008	15:55	16:25	30
JUBILEE	WATERLOO	27/04/2008	19:45	20:36	51
JUBILEE	LONDON BRIDGE	04/05/2008	07:10	07:20	10
JUBILEE	CANARY WHARF	16/05/2008	07:14	07:35	21
JUBILEE	STRATFORD	20/05/2008	11:38	12:08	30
JUBILEE	CANADA WATER	25/05/2008	16:40	17:00	20
JUBILEE	SWISS COTTAGE	01/06/2008	07:00	07:26	26
JUBILEE	CANADA WATER	03/06/2008	09:33	18:42	549
JUBILEE	DOLLIS HILL	07/06/2008	23:57	00:16	19
JUBILEE	CANADA WATER	16/06/2008	21:50	23:24	94
JUBILEE	FINCHLEY ROAD	23/06/2008	08:30	08:46	16
JUBILEE	WESTMINSTER	24/06/2008	05:15	05:25	10
JUBILEE	WEST HAM	29/06/2008	05:55	06:04	9
JUBILEE	CANARY WHARF	29/06/2008	07:00	08:40	100
JUBILEE	FINCHLEY ROAD	11/07/2008	09:56	12:17	141
JUBILEE	SOUTHWARK	28/07/2008	18:36	19:26	50
JUBILEE	NORTH GREENWICH	31/07/2008	21:56	22:13	17
JUBILEE	WESTMINSTER	01/08/2008	12:43	13:06	23
JUBILEE	WESTMINSTER	13/08/2008	09:38	09:59	21

JUBILEE	WESTMINSTER	17/08/2008	11:14	11:40	26
JUBILEE	NORTH GREENWICH	17/08/2008	11:17	11:30	13
JUBILEE	SWISS COTTAGE	30/08/2008	05:06	05:24	18
JUBILEE	FINCHLEY ROAD	31/08/2008	16:51	18:39	108
JUBILEE	BERMONDSEY	07/10/2008	17:25	17:45	20
JUBILEE	WESTMINSTER	12/10/2008	15:19	15:42	23
JUBILEE	DOLLIS HILL	21/10/2008	17:22	17:43	21
JUBILEE	LONDON BRIDGE	24/10/2008	23:48	00:10	22
JUBILEE	CANADA WATER	25/10/2008	00:38	00:58	20
JUBILEE	CANNING TOWN	10/11/2008	09:58	10:09	11
JUBILEE	WATERLOO	23/11/2008	07:21	07:27	6
JUBILEE	WEST HAM	03/12/2008	08:45	09:45	60
JUBILEE	CANNING TOWN	09/01/2009	05:32	06:24	52
JUBILEE	SWISS COTTAGE	19/01/2009	05:05	06:33	88
JUBILEE	QUEENSBURY	21/01/2009	19:04	19:21	17
JUBILEE	FINCHLEY ROAD	23/01/2009	13:30	15:30	120
JUBILEE	WATERLOO	02/02/2009	07:58	08:08	10
JUBILEE	NEASDEN	09/02/2009	10:55	11:20	25
JUBILEE	SOUTHWARK	11/02/2009	15:34	17:03	89
JUBILEE	WEMBLEY PARK	15/02/2009	09:35	12:31	176
JUBILEE	WESTMINSTER	16/02/2009	06:30	06:49	19
JUBILEE	KINGSBURY	16/02/2009	22:30	00:05	95
JUBILEE	LONDON BRIDGE	22/02/2009	10:41	11:29	48
JUBILEE	CANNING TOWN	07/03/2009	00:24	01:20	56
JUBILEE	ST JOHNS WOOD	12/03/2009	05:00	06:23	83
JUBILEE	SWISS COTTAGE	18/03/2009	14:04	16:27	143
JUBILEE	CANONS PARK	23/03/2009	05:10	07:24	134
JUBILEE	STANMORE	03/04/2009	06:58	09:20	142
JUBILEE	WATERLOO	03/04/2009	15:34	16:00	26
JUBILEE	WESTMINSTER	06/04/2009	20:14	21:44	90
JUBILEE	WESTMINSTER	07/04/2009	05:28	05:55	27
JUBILEE	WESTMINSTER	07/04/2009	08:11	09:04	53
JUBILEE	LONDON BRIDGE	09/05/2009	15:38	15:56	18
JUBILEE	STRATFORD	09/05/2009	16:32	17:05	33
JUBILEE	LONDON BRIDGE	17/05/2009	07:14	08:12	58
JUBILEE	WEST HAM	18/05/2009	11:10	11:35	25
JUBILEE	STANMORE	25/05/2009	11:13	11:30	17
JUBILEE	FINCHLEY ROAD	26/05/2009	08:37	10:21	104
JUBILEE	KILBURN	26/05/2009	08:40	10:27	107
JUBILEE	ST JOHNS WOOD	26/05/2009	08:50	10:15	85
JUBILEE	CANARY WHARF	26/05/2009	12:38	13:48	70
JUBILEE	ST JOHNS WOOD	01/06/2009	16:11	16:41	30
JUBILEE	LONDON BRIDGE	05/06/2009	11:12	12:05	53
JUBILEE	QUEENSBURY	09/06/2009	19:00	01:15	375
JUBILEE	WEMBLEY PARK	10/06/2009			
JUBILEE	SOUTHWARK	11/06/2009			
JUBILEE	ST JOHNS WOOD	11/06/2009			
JUBILEE	WATERLOO	11/06/2009			
JUBILEE	WEST HAM	11/06/2009			
JUBILEE	WESTMINSTER	11/06/2009			
JUBILEE	WILLESDEN GREEN	15/06/2009	18:17	18:52	35
JUBILEE	LONDON BRIDGE	21/06/2009	17:46	18:01	15
JUBILEE	WEST HAM	17/07/2009	05:40	06:17	37
JUBILEE	CANNING TOWN	04/08/2009	11:33	13:33	120
JUBILEE	WATERLOO	09/08/2009	09:05	09:50	45
JUBILEE	CANNING TOWN	27/08/2009	14:10	14:48	38
JUBILEE	WESTMINSTER	30/08/2009	08:49	09:46	57
JUBILEE	WATERLOO	30/08/2009	08:56	09:08	12

JUBILEE	LONDON BRIDGE	31/08/2009	15:02	15:21	19
JUBILEE	SWISS COTTAGE	10/09/2009	00:16	01:00	44
JUBILEE	CANARY WHARF	17/09/2009	20:33	21:29	56
JUBILEE	CANONS PARK	09/10/2009	07:00	08:00	60
JUBILEE	LONDON BRIDGE	13/10/2009	07:26	07:45	19
JUBILEE	KINGSBURY	16/10/2009	06:06	07:50	104

Details
Person Under Train
Defective Help Point so witnesses used callpoints to notify staff of a customer falling between train/platform edge
Security Alert (Met Police request due to security alert in bus station)
Local REC power supply failure
Local REC power supply failure
Local REC power supply failure
Fire Alert (defective fire panel)
Fire Alert (defective fire panel)
Local REC Power Supply Failure
Non-Availability of Staff
Defective callpoints
Security Alert (unattended package on platform)
Fire Alert (malicious operation of two callpoints by persons unknown)
Non-Availability of Staff (station closed to utilise two staff to go to Waterloo to keep station open)
Fire alert caused by defective fire panel
Fire Alert (Contractors switched on fan heater which caused dust to trigger alarm)
Non-Availability of Staff
Person Under Train
Police Request (No details/IRF)
Customer Action (two members of staff assaulted by youths - BTP attendance)
Fire Alert (Defective Fire Panel)
Fire Alert (Malicious operation of callpoints)
Fire Alert (Fire Alarm activated in tenant's accommodation by dusts from fridge cleaning)
Local REC Power Supply Failure (HV affected escalators)
Fire Alert (Train Defect - burning smell under the train, brakes failed to release, train removed empty, evacuation)
Fire Alert (Defective Fire Panel)
Fire Alert (Defective Fire Panel)
Fire Alert (Defective Fire Panel, Station Evacuated)
Security Alert (Station closed due to Police investigating car in Tooley Street outside station. Found to be a staff member)
Local REC Power Failure (causing defective train radio, CCTV and Train Tracker, UPS failure)
GSM request (removed from scorecard) Security Alert (Unattended bag on the DLR platform, station evacuated)
Security Alert (Unattended bag on Jubilee line train, BTP attended, item declared lost property)
Security Alert (unattended bag on Jubilee line train)
Security Alert (unattended bag aboard East London line train)
Police Request (report of suspicious behaviour with arrests made with the discovery of unattended item on Silver Jubilee line)
Security Alert (unattended bag trackside on DLR)
Fire Alert (defective call point)
Water upgrading water mains system caused a water surge when water supply switched back on)
Severe flooding due to extreme weather
Non-availability of staff (owing to insufficient staff)
Non-availability of staff
Local REC Power Supply Failure (fire alarm activated, HV fault outside station)
Fire Alert (Defective Fire Panel, LFB/Engineers attended)
Security Alert (unattended holdall aboard Northern Line T114. BTP attended and item removed as lost property)
Security Alert (police investigating unattended car outside station. On investigation, car found to belong to Komatsu)
Customer Action (customer aboard EB Jubilee Line T301 with grenade and other weapons. Police attended and removed)
Security Alert (unattended rucksack aboard T336. BTP attended and item declared as lost property)
Staff Error (station late opening as S/S's keys got stuck in waiting room door during opening of station)
Defective Fire Equipment (call point activated by customer, staff unable to reset)
Security Alert (within Eurostar terminal)
Fire Alert (report of smoke coming from WB Jubilee Line T324. T324 further detrained and worked OOS to Deptford)
Local Power Failure (loss of 33kV Edf supply)
Police Request (BTP needed to be able to arrest 2 passengers)
Passenger Action (World Cup Rugby shown at O2 centre, after match some crowds were unruly, Police restored order)
Security Alert (Suspect item on bus outside station, Met Police gave all clear)
Fire Alert (Jubilee line trains non-stopped as fire control panel/1 call point activated, LFB came & reset the panel)
Security Alert (Station evacuated by Met Police request as suspect item found outside the station, Jubilee line trains stopped)

Police Request (3 suspicious persons with same rucksacks Jubilee line trains non-stopped as per Police request)
Defective PEDs (2 WB Platform Edge Doors failed to close, Supervisor's emergency key broke in lock, engineer attended)
Fire Alert (Evacuation after Call Point activated, reason unknown, failed to reset, LFB came and reset it)
Non-availability of Staff (Due to late running staff taxis, confirmed, closed as insufficient staff)
Local Power Supply Failure (Jubilee trains non-stopped due to this. Problem with EDF HV supply in area, EDF attended)
Police Request (due to investigating minor assault on station)
Operational Reasons (Due to a passenger collapsing ill on WB platform. LAS/BTP attended unconscious person)
Fire Alert (A fire panel activation caused by confirmed malicious call point operation created station evacuation.)
Non-availability of staff (Closed due to insufficient staff to man station. Trains non-stopped until EOT.)
Fire Alert (Smoke from escalator No 2 caused activated the smoke detector, causing closure. The source was identified)
Fire Alert (6 call points activated due to defective toaster in mess room. LFB attended and instructed that station closed)
Local power failure (temporary loss of high voltage feed. Supply reconfigured and supply restored.)
Operational reasons (crowd control to prevent overcrowding due to New Year celebrations)
Defective Escalator (Handrail on No 3 escalator became faulty preventing use. No 1 escalator was already out of order)
Fire Alert (Fire alarm system went into auto evacuation. Fire Control Panel showed sprinkler valve was closed)
Security Alert (station closed and service suspended due to unattended item on WB T316. BTP in attendance.)
Fire Alert (Fire Control Panel went into Auto Evac. Fire Call Point was activated likely maliciously but became safe)
Fire Alert (Defective fire detection equipment, FCP became faulty & failed to reset. Engineers called, reset FCP)
Customer Action (Trespasser on Track)
Fire Alert (Callpoint used in error by customer on WB platform and then 2nd callpoint used by CSA causing auto evacuation)
Non-availability of Staff (Closed due to staff shortage.)
Security Alert (Outside station when a man was questioned for dropping a suspicious item.Bomb squad came & searched)
Defective Escalator (Closed after only available up escalator stopped and could not be reset. DSM managed to get it running)
Customer Action (Due to a large number of youths misbehaving whilst station staff dealt with them. BTP came & dealt with them)
Fire Alert (Report of burning from WB train 341. LFB came & gave the all clear as nothing was found.)
Emergency Services Request (fire in scrapyard on Brunel Street involving gas cylinders caused implementation of fire plan)
Fire Alert (two defective callpoints)
as one became violent & members of the public got involved. This made it impossible for customers to board trains)
known fault on dampers in that room. LFB came - Cause: Build up of rubbish/cigarette ends in vent cover as well as debris)
Defective Fire Panel
Defective Fire Panel (Station power supply turned off by Network Rail so supply came from LU. FCP tested - failed)
Police Request (suspect vehicle outside station)
Unsafe Roof Structures (two cleaning baskets that run along gantry above glass roof became dislodged and hung from roof)
Fire Alert/Defective Train (Smell of smoke from EB Jubilee train after PEA activated. LFB called, inspection said it was safe)
Defective Lighting (After the platform lighting failed, became unsafe station closed. A breaker (MCB) would not reset)
Security Alert (Due to unattended suitcase on NB Jubilee train. Bomb squad came, gave all clear, it was a laptop)
Local Power Failure (Resulted in a complete loss of signalling control on the extension & loss of all communication)
Fire Alert (Closed while contractors investigated & fixed a faulty smoke detector. They put FCP in test mode & reset)
Security Alert (Evacuated due to an unattended bag in the ticket hall area. BTP came. The owner claimed his bag was empty)
Security Alert (suspect vehicle in bus station outside - BTP and Met Police attended)
Defective Fire Detection Equipment (Head valve on escalator No 2 caused machine chamber to flood & FCP in test mode)
Evacuation/Safety Exercise
Security Alert (Due to unattended item left on WB Jubilee platform. BTP attended & gave the all clear.)
Fire Alert (alarm triggered in National Express (vacant units) caused by Contractors using equipment that creates sparks)
Fire Alarm (FCP went into auto evac - showed water flow & escalator faults. LFB inspected machine chamber & reset)
Fire Alert (defective callpoint)
Gas Leak (fractured gas main outside station)
Police Request (customer assault on train and station closed due to police investigations)
Fire Alert (smoke issuing from burnt out fan motor on personal air vents in ticket office)
Fire Alert (defective train - smoke emitting due to brakes hanging on)
Non-availability of staff (late staff taxi)
Operation Bismarck (power failure)
Operation Bismarck (power failure to Escalators)
Person Under Train
Fire Alert (defective fire panel)
Met Police Request (cordon implemented following earlier incident outside station)
Security Alert (suspicious vehicle outside station led to Met Police request to close)
Security Alert (unattended bags in ticket hall)

Loss of Power Supply (bus bar at Mile End Distributon suffered outage problems) causing tripping of various ed
Loss of Power Supply (bus bar at Mile End Distributon suffered outage problems) causing tripping of various ed
Non-Availability of Staff
Flooding (caused by heavy rainfall)
Fire Alarm (Burning smell reported in Station Control Room, smoke heads set FCP off. LFB came, gave all clear
Fire Alarm (Cause: Faulty Fire Equipment. Evacuated after FCP activated, checks on LMC found 8 inches of w
Fire Alert (A fire in the customer toilets caused the closure. LFB came & BTP & SOCO possible malicious caus
Fire Alarm (2 call points activated maliciously by drunken customers. LFB came and gave the all clear.)
Fire Alert (Closed due to smoke on the platforms/tunnels. LFB put out a fire outside being drawn from Durands
Crowd Control (Closed as platforms were very full to stop overcrowding of customers going to the Excel Centre
Non-availability of staff
Police Request (fatality to contractor working on adjacent building site)
Fire Alert (defective fire alarm)
Defective Escalator (Station remained closed due to broken comb stopping escalator. Engineers eventually fixe
Security Alert (Station closed due to unattended bag hidden by bench on SB platform. Hot procedure used. Po
Person Under Train (Male confirmed deceased & incident declared non-suspicious.)
Overcrowding due to Adverse Weather Conditions
Person Taken ill (Old lady fell outside station, aided by Police, given first aid & ambulance attended. Trains nor
Police Request (Met Police had a suicide bomber threat. Plain clothes officers checked at street level. All clear
Track Defect (2 broken bolts on running rail 2" gap. This prevented SB & NB as engineering work on track. ER
Defective Fire Alarm (Closed due to faulty FCP causing permanent evacuation status. Engineers repaired it.)
Local Power Supply Failure (Closed after losing power supply due to an HV primary fault caused by EDF. Pow
Person Under Train (SB Northern line train stopped at platform: Casualty removed alive, superficial injuries, nor
Fire Alarm (Closed due to FCP activation. LFB came, no problems, gave all clear. But ongoing FCP fault neede
Local Power Failure (Loss of lighting & escalators so closed at SOT. Also Connect radio supply lost. EDF came
Person Under Train (Female in tunnel mouth, driver used brakes but hit her & moved into platform. Injured pers
Local Power Failure (Due to EDF causing a local area HV fault. EDF repair the fault.)
Gas Leak (Strong gas smell in tkt office . Transco found no gas leak just a smell of gas from drains near, surro
Fire Alarm (2 call points activated, LFB came and reset them. There was a fault with the FCP timer mechanism
Police Request (Protest outside the station since mid afternoon. Police allowed interchange & exit opening only
Police Request (Demonstrators outside station causing ongoing public disorder. Later opening for interchange
Police Request (Closed whilst Police removed demonstrators from station entrances & allowing customers to le
Police Request (BTP requested station close to enable them to escort large crowd of football supporters)
Defective Fire Panel
Fire Alert (overheating motor in lift machine room caused the fire alarm to go into auto evacuation mode with sta
Police Request (report of person on eastbound Jubilee Line train with firearm - armed response unit dispatched
Customer Action (malicious operation of a number of callpoints by football supporters)
Person Under Train
Operational Reasons (in consequence of person under train at Finchley Road)
Operational Reasons (to enable detrainments in consequence of person under train at Finchley Road)
Fire Alert (defective fire detection loop)
Defective Escalators
Customer Action (Malicious operation of two callpoints)
Industrial Action (non-availability of staff)
Industrial Action (non-availability of staff)
Industrial Action (non-availability of staff)
Industrial Action (non-availability of staff)
Industrial Action (non-availability of staff)
Industrial Action (non-availability of staff)
Industrial Action (non-availability of staff)
Flooding in ticket hall, control room and staff areas (caused by heavy rainfall - Drainage, Pump and Electrical er
Fire Alert (malicious operation of 2 callpoints)
Fire Alert (alarm in secure room - EDF arrived and all clear given - defective fire panel)
Unsafe Station Structure (two glass roof panels fallen into ticket hall)
Fire Alert (defectivecallpoint in secure room)
Fire Alert (malicious operation of callpoints, which were damaged and could not be reset)
Defective fire control panel (sprinkler activated and control panel failing to reset)
Defective Fire Panel

BTP Request (customer altercation)
Defective Escalator
Fire Alert (defective train)
Operational Reasons (member of staff utilised to travel on train due to tripcock test failures)
Fire Alert (activation of alarm in staff locker room and smell of smoke from roof voids - LFB attended with no ca
Local REC Power Failure (HV fault)

Category
Customer Action
Defective Fire / Safety Equipment
External Incident
Power
Power
Power
Defective Fire / Safety Equipment
Defective Fire / Safety Equipment
Power
Staffing
Defective Fire / Safety Equipment
Security Alert
Customer Action
Other
Fire Alert
Fire Alert
Staffing
Customer Action (Non-Scorecard)
Other
Customer Action (Non-Scorecard)
Defective Fire / Safety Equipment
Customer Action
Fire Alert
Power
Fire Alert
Defective Fire / Safety Equipment
Defective Fire / Safety Equipment
Defective Fire / Safety Equipment
External Incident
Power
External Incident
Security Alert
Security Alert
Security Alert
External Incident
External Incident
Defective Fire / Safety Equipment
External Incident
Other
Staffing
Staffing
Power
Defective Fire / Safety Equipment
Security Alert
External Incident
Customer Action (Non-Scorecard)
Security Alert
Staffing
Defective Fire / Safety Equipment
External Incident
Other
Power
Other
Other
External Incident
Defective Fire / Safety Equipment
External Incident

Other
Defective Fire / Safety Equipment
Defective Fire / Safety Equipment
Staff Taxi
Power
Other
Other
Customer Action (Non-Scorecard)
Staffing
Lifts and Escalators
Other
Power
Other
Lifts and Escalators
Defective Fire / Safety Equipment
Security Alert
Defective Fire / Safety Equipment
Defective Fire / Safety Equipment
Customer Action (Non-Scorecard)
Defective Fire / Safety Equipment
Staffing
External Incident
Lifts and Escalators
Customer Action (Non-Scorecard)
Other
External Incident
Defective Fire / Safety Equipment
Other
External Incident
Defective Fire / Safety Equipment
Defective Fire / Safety Equipment
External Incident
Other
Fire Alert
Power
Security Alert
Power
Defective Fire / Safety Equipment
Security Alert
External Incident
Defective Fire / Safety Equipment
Evacuation / Safety Exercise
Security Alert
Fire Alert
Defective Fire / Safety Equipment
Defective Fire / Safety Equipment
External Incident
Other
Fire Alert
Fire Alert
Staff Taxi
Other
Other
Customer Action (Non-Scorecard)
Defective Fire / Safety Equipment
External Incident
External Incident
Security Alert

Power
Power
Staffing
Other
Other
Defective Fire / Safety Equipment
Customer Action
Customer Action
External Incident
Other
Staffing
External Incident
Defective Fire / Safety Equipment
Lifts and Escalators
Security Alert
Customer Action (Non-Scorecard)
Other
External Incident
Other
Other
Defective Fire / Safety Equipment
Power
Customer Action (Non-Scorecard)
Defective Fire / Safety Equipment
Power
Customer Action (Non-Scorecard)
Power
Other
Defective Fire / Safety Equipment
External Incident
External Incident
External Incident
Other
Defective Fire / Safety Equipment
Lifts and Escalators
Other
Customer Action
Customer Action (Non-Scorecard)
Other
Other
Defective Fire / Safety Equipment
Lifts and Escalators
Customer Action
Other
Other
Other
Other
Other
Other
Other
Other
Other
Customer Action
Defective Fire / Safety Equipment
Other
Defective Fire / Safety Equipment
Defective Fire / Safety Equipment
Defective Fire / Safety Equipment
Defective Fire / Safety Equipment

Other
Lifts and Escalators
Fire Alert
Other
Fire Alert
Power

