

Initial Work Search Interview

Summary

Intensive Activity Programme

The Intensive Activity Programme (IAP) is a package of intensive support designed to facilitate effective full-time job seeking from Day 1 for young people, aged between 18 and 24, in the AWRR Intensive regime who are not currently in education, employment or training.

The programme aims to accelerate the claimant's movement into work and requires them to follow a structured employability curriculum with most claimants completing, on average, 71 hours of specific IAP activity. This covers a broad range of work focused activities to help secure a positive employment outcome (for example speculative job applications), in addition to a comprehensive work search and work preparation activity in the first 21 days of their claim.

If the claimant is 18-24 not currently in education, employment or training, is in the AWRR (Intensive regime), has a UCB marker or is Work Programme participant or a prison leaver - their circumstances exempt them from the IAP and the WC must set the IAP Status on WSP as 'Exempt'.

The WC:

1. Selects the look-up icon in the 'IAP status' field on the claimant's General screen to display the look-up record.
2. Select the 'Exempt status' check box from the look-up record.
3. Selects 'OK'.

The 'IAP status date' field now displays on the claimant's general screen.

4. Enters today's date in the 'IAP status date' field (DD/MM/YYYY). The field will not accept a future date).

If the claimant's circumstances do not exempt them from IAP the WC determines if the claimant is suitable to take part in the IAP. See Intensive Activity Programme actions at the Initial Work Search Interview.

- if the claimant is suitable for IAP the WC should create a claimant commitment (see 'Creating a Claimant Commitment' below)
- if the claimant is not suitable for IAP the WC considers additional support for young people (see 'Additional support for young people' below)