Our ref: POL/1167344-2016



STRICTLY PRIVATE & CONFIDENTIAL To be opened by addressee only Ms L Ball

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By Email Only To: request-320059-711cb07c@whatdotheyknow.com www.sra.org.uk

15 June 2016

Dear Ms Ball

Re: J E Baring & Co

Thank you for your email dated 6 June 2016.

We will now review your correspondence, together with your file. This can take **up to 30 days**.

Thank you once again for taking the time to contact us. We will write back to you when we have completed our assessment.

Yours sincerely

Tracey O'Callaghan Administration Officer Central Administration Unit

Direct line 0121 329 6824 Direct fax 0121 616 1299

report@sra.org.uk

** Please quote our above reference whenever contacting us **
If corresponding by e-mail please quote our reference in the subject heading

Other information

If you have a complaint about the service we have provided, we have an internal complaints procedure to deal with your concerns. If you would like more details of this procedure, see www.sra.org.uk/sra/complaints-service.page

For alternative formats of this correspondence, email contactcentre@sra.org.uk or telephone 0370 606 2555.

Please note that we do not store our files indefinitely. Files will be destroyed in accordance with SRA retention policies.