

Wrks Order	Status	Contractor	Description	Raised	Completed	Cancel Date	Cost Work Prog
7459688/1	COMPLETED	SMS	Conant 1-56; New Lock Required To Roof Hatch To Lift Motor Room Nearest [REDACTED] As Unable To Lock, Lock To Tank Room Nearest Roof Hatch By [REDACTED] Is Unable To Open. As Per [REDACTED] Conant 1-56; New Lock Required To Roof Hatch	03/04/2017	02/08/2017		67.39 SWKMETAL
7463022/1	COMPLETED	SCCIALPHATRAC K	As Per Job 7261527/1:The Wooden Door Frame Still Broken. Lock That Got Repaired Is Completely Exposed Instead If Being Concealed Being The Wooden Door Frame. Please Attend And Rectify Fault. - Door Entry System In Jan. I Emailed Repairs & [REDACTED]	06/04/2017	19/05/2017		69.30 AFS2013
7463853/1	CANCELLED	OCOHEAT	No Hot Water From Communal Boiler - Residents From The 5th And 6th Floor Reports Lukewarm Hot Water And At Times No Hot Water At All. Pls Remedy - Block	07/04/2017		19/04/2017	52.91 HEAWATM
7468955/1	COMPLETED	OCOHEAT	No Heating No Hot Water To Block	13/04/2017	15/04/2017		60.13 HEAWATM
7469001/1	COMPLETED	OCOHEAT	Check Water Flow From Communal Tank. As Per [REDACTED]	13/04/2017	14/04/2017		60.13 HEAWATM
7481208/1	CANCELLED	SCCIALPHATRAC K	Attend Site Investigate Malfunction-The Arm / Hinge At The Top Of Communal Door Is Broken - Door Wont Shut	02/05/2017		22/05/2017	.00 AFS2013
7484582/1	COMPLETED	SBS	[REDACTED] - Gully Grate Missing By [REDACTED] Renew Grating.	04/05/2017	11/05/2017		50.09 RM2009
7484587/1	HELD	SBS	[REDACTED] - Outside [REDACTED] Repair Expansion Joint To Balcony Wall And Redecorate To Match Existing Paint.	04/05/2017			90.26 RM2009
7484592/1	COMPLETED	SBS	[REDACTED] - Repair Render To Wall On Rhs Of [REDACTED] Where It Meets The Upstand And Decorate (Communal Balcony)	04/05/2017	15/06/2017		40.48 RM2009
7484608/1	COMPLETED	SBS	[REDACTED] - To The Rhs Of [REDACTED] Secure Wooden Boxing In (High Level)	04/05/2017	13/06/2017		117.63 RM2009
7484610/1	COMPLETED	SBS	[REDACTED] - 2nd Floor Landing 9-12 By Lift Repair Damaged Low Level Concrete.	04/05/2017	25/05/2017		37.55 RM2009
7484619/1	COMPLETED	SBS	[REDACTED] - Gf Lobby Of Block 33-56 Paint Wooden Panels To And Splice In Missing Section Of Wood In Corner.	04/05/2017	31/05/2017		114.85 RM2009
7481191/1	CANCELLED	SBS	Hinge Is Broken On Communal Door - Repair Hinge To Med Of Block 1-56 - Block Yet Again Alphatrack Negligence Is	05/05/2017		01/06/2017	73.75 RM2009

Causing Further Damage To The Door. The Arm / Hinge At The Top Is Broken - Door Wont Shut . Please See Images Ill Email

Wrks Order Status	Contractor	Description You Now. This Is	Raised	Completed	Cancel Date	Cost Work Prog
7538351/1 COMPLETED	SPOKEMEAD	Communal Lighting: Lights Not Working On The Whole Block.All 6 Landings. Reported From [REDACTED] Pls Remedy	01/06/2017	01/06/2017		162.46 ESL2013
7538658/1 COMPLETED	SBS	[REDACTED] Water Test Required To Front And Rear Balcony Of [REDACTED] Conant As [REDACTED] Reporting That Water Ponds During Heavy Rain.	01/06/2017	14/06/2017		146.22 RM2009
7539957/1 COMPLETED	SPOKEMEAD	More Than 1 Communal Bulkhead Is Broken (Maximum Of 5) - Residents From Flats [REDACTED] Reporting Lights Outside Are Not Working Pls Repair - Estate Lighting	02/06/2017	07/06/2017		82.88 ESL2013
7542767/1 COMPLETED	SPOKEMEAD	More Than 1 Communal Bulkhead Is Broken (Maximum Of 5) - Lighting Outside And Inside The Main Communal Door, Top Floor Around Flats [REDACTED] - Estate Lighting Another Job Has Already Been Raised But These Are For Other Lights In Block	06/06/2017	07/06/2017		54.32 ESL2013
7545690/1 COMPLETED	SPOKEMEAD	[REDACTED] Conant House 1-56: Please Repair As Multiple Lights Out On Stairwell Of 5-25. As Per [REDACTED] [REDACTED] Conant House 1-56: Please Repair As Multiple Lights Out On Stairwell Of 5-25. As Per [REDACTED]	09/06/2017	12/06/2017		54.32 ESL2013
7548960/1 COMPLETED	SMS	Signage To Communal Areas As Directed In Fra	13/06/2017	12/10/2017		52.86 SWKGAR16
7563364/1 COMPLETED	SCCIALPHATRAC K	Main Entrance Door Is Not Locking - Door Entry System	26/06/2017	29/06/2017		36.85 AFS2013
7572850/1 COMPLETED	SBS	[REDACTED] Gully To Rhs Of [REDACTED] Blocked.	07/07/2017	16/08/2017		75.29 RM2009
7573375/1 CANCELLED	OCOHEAT	No Hot Water To Block - Please Remedy Repoted By [REDACTED]	09/07/2017		09/07/2017	62.23 HEAWATM
7573390/1 CANCELLED	OCOHEAT	No Hot Water From Communal Boiler	09/07/2017		18/07/2017	.00 HEAWATM
7573453/1 CANCELLED	OCOHEAT	No Hot Water From Communal Boiler No Hot Water From Communal Boiler	09/07/2017		11/07/2017	.00 HEAWATM
7574736/1 COMPLETED	OCOHEAT	Historical Job - As Per Email Requested By As Per [REDACTED] [REDACTED] Check Estate For Water Leak	11/07/2017	11/07/2017		62.23 HEAWATM
7582694/1 CANCELLED	OCOHEAT	No Hot Water From Communal Boiler - Block Flats [REDACTED] Affected	20/07/2017		20/07/2017	54.76 HEAWATM

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7601716/1	COMPLETED	SPOKEMEAD	Emergency Lighting Remedial Repair As Per Submitted Log Sheet-Month 48	27/07/2017	11/08/2017		378.29 ESL2013
7604958/1	COMPLETED	SBS	Balcony Gully Is Blocked - Clear Blocked Balcony Gully Drain Located To 5th Floor Of Conant House St Agnes Place Between [REDACTED] - Drainage From Block Clear Blocked Balcony Gully Drain Located To 5th Floor Of Conant House St Agnes Place Betwe	01/08/2017	09/08/2017		75.29 RM2009
7608105/1	COMPLETED	SPOKEMEAD	Carry Out Lightning Protection Service Ppm Visit As Per Contract	03/08/2017	15/11/2017		208.71 ESL2013
7606940/1	COMPLETED	SBS	[REDACTED] - To The Lhs Of [REDACTED] Ducting To Pipework Loose And Requires Securing	03/08/2017	09/08/2017		46.95 RM2009
7609594/1	COMPLETED	OCOHEAT	No Hot Water From Communal Boiler Affecting [REDACTED] - Block	05/08/2017	05/08/2017		62.23 HEAWATM
7612140/1	COMPLETED	OCOHEAT	Restore Hot Water To The Block. Reported By [REDACTED]	08/08/2017	08/08/2017		62.23 HEAWATM
7614717/1	COMPLETED	SPOKEMEAD	Clean Out Small Amount From Intake Room - Take Photograph Prior To Clearing Out Intake Cupboard. Issue Notices If Required. Remove All Items And Dispose Of Accordingly. Sweep Through And Take A Photograph.	11/08/2017	15/08/2017		51.02 ESL2013
7629051/1	CANCELLED	OCOHEAT	No Hot Water From Communal Boiler - Reported By [REDACTED] - Block	23/08/2017		23/08/2017	54.76 HEAWATM
7629157/1	COMPLETED	SBS	Lfa...Trace And Remedy From The Roof When It Rains Affecting [REDACTED] Please Inspect Inside And Report Back If Other Trader Required	23/08/2017	31/08/2017		146.22 RM2009
7631005/1	COMPLETED	SMS	Please Attend Conant House And Supply Fire Action Sign Notice At The Ground Floor Which Has Obviously Been Physically Removed. As Per [REDACTED] Please Attend Conant House And Supply Fire Action Sign Notice At The Ground Floor Which Has Obviousl	24/08/2017	11/09/2017		45.12 SWKMETAL
7637784/1	COMPLETED	SBS	Drain Is Blocked - [REDACTED] Reporting That All Drains In Property Are Blocked Please Clear External Drain. - Drainage From Block	04/09/2017	06/09/2017		75.29 RM2009
7642175/1	COMPLETED	OCOHEAT	No Hot Water To Communal Boiler - No Hot Water To Block - Reported By [REDACTED] & Flats That Are Affected [REDACTED]	08/09/2017	08/09/2017		.00 HEAWATM

Wrks Order	Status	Contractor	Description	Raised	Completed	Cancel Date	Cost Work Prog
7642813/1	COMPLETED	OCOHEAT	No Hot Water From Communal Boiler - Flats [REDACTED] And [REDACTED] Affrcted.Block	09/09/2017	09/09/2017		62.23 HEAWATM
7642919/1	COMPLETED	OCOHEAT	No Hot Water To Block. Reported By Flats [REDACTED]	10/09/2017	10/09/2017		.00 HEAWATM
7645717/1	CANCELLED	OCOHEAT	No Hot Water From Communal Boiler - Reoccurring Issue - Affecting Flats [REDACTED] And [REDACTED] - Block	13/09/2017		14/09/2017	54.76 HEAWATM
7662642/1	CANCELLED	SBS	[REDACTED] - Opposite Bin Chamber To Lhs Of [REDACTED] On Link Bridge Renew Smashed Glass 4th From Lhs.	19/09/2017		05/10/2017	81.31 RM2009
7662649/1	COMPLETED	SBS	[REDACTED] - Opposite [REDACTED] Supply And Fit Hand Rail To Prevent People Not Using Steps And Falling. Must Cover Step And Edge To Rhs Of Step	19/09/2017	07/11/2017		297.00 RM2009
7662722/1	CANCELLED	OCOHEAT	As Per Mitie, Block Has History Of Faulty Booster Pump - No Hot Water To Block.	19/09/2017		20/09/2017	54.76 HEAWATM
7666088/1	CANCELLED	OCOHEAT	No Hot Water And No Heating...ReporetD By Door [REDACTED], [REDACTED] And [REDACTED] Also Affected.	22/09/2017		25/09/2017	54.76 HEAWATM
7666779/1	COMPLETED	SBS	As Per [REDACTED], Jetters Required For Backsurging Stack Affecting Flat [REDACTED].	23/09/2017	24/09/2017		93.75 RM2009
7668040/1	COMPLETED	OCOHEAT	[REDACTED] Called To Report No Heating Or Hot Water From Communal Boiler. Flats [REDACTED] And [REDACTED] Are Affected Please Investigate And Remedy.	25/09/2017	25/09/2017		54.76 HEAWATM
7670414/1	COMPLETED	SBS	Fra- Refix The Loose Wooden Riser Panels On The Stairwell Landings: 1st Floor & 5th Floor - Left Stairwell, Adjacent Bin Hoppers.	28/09/2017	12/10/2017		238.83 RM2009
7670416/1	COMPLETED	SBS	Re-Fix The Missing Screws So The Metal Riser Panels Sit Flush Left Stairwell (Lift 4037) - Half Landings Of 1st, 2nd & 3rd, 3rd & 4th And 5th & 6th. Right Stairwell (Lift 4036) Half Landings Of 2nd & 3rd, 3rd & 4th And 5th & 6th. Re-Fix The Missing	28/09/2017	06/10/2017		267.15 RM2009
7679172/1	COMPLETED	OCOHEAT	No Hot Water From Communal Boiler - No Hot Water To The Block Reported By [REDACTED] Also Affected Are Flat [REDACTED] And [REDACTED] - Block	08/10/2017	08/10/2017		62.23 HEAWATM
7679799/1	ISSUED	SMS	[REDACTED] Conant House; Replace The Down From Here Exit Sign	09/10/2017			45.12 SWKMETAL

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		With A Straight On From Here Sign Above The Exit Doors. 1a X2. As Per ██████████ ██████████ Conant House; Replace The Down From Here Exit Sign With A Straight On From Here Sig				
7680564/1	COMPLETED	SPOKEMEAD	Mb. Light Not Working On 1st Floor Landing Of 29-56	10/10/2017	10/10/2017	26.03 ESL2013
7682767/1	COMPLETED	OCOHEAT	Check Earth Bonding On Roof Pipework	12/10/2017	12/10/2017	20.81 HEAWATM
7684991/1	COMPLETED	OCOHEAT	No Heat From Communal Boiler - Block - ██████████ ██████████ Has Reported That There Is No Heating To His Property And ██████████ Please Remedy. - Block	14/10/2017	14/10/2017	62.23 HEAWATM
7685281/1	COMPLETED	SBS	██████████ - Outside No ██████████ Hack Off Blown Sections Of Render Where Cracked Renew And Decorate To Match Existing.	16/10/2017	16/11/2017	63.34 RM2009
7686765/1	COMPLETED	SCCIALPHATRAC K	Refurb - Please Attend To Carry Out Door Entry Refurbishment At Conant House As Per Quote 13727/4682	17/10/2017	04/04/2018	3865.31 AFS2013
7695860/1	COMPLETED	OCOHEAT	Fao ██████████ ... Historical Order For 25/10 ... Block Shutdown For Repairs To Be Carried Out Between Flats ██████████ And ██████████	27/10/2017	27/10/2017	156.66 HEAWATM
7699424/1	COMPLETED	SBS	Urgent Attention ██████████ Reported Key Stuck In Communal Door Cannot Remove	31/10/2017	31/10/2017	73.75 RM2009
7704495/1	COMPLETED	SPOKEMEAD	Clean Out Small Amount From Intake Room - Take Photograph Prior To Clearing Out Intake Cupboard. Issue Notices If Required. Remove All Items And Dispose Of Accordingly. Sweep Through And Take A Photograph.	06/11/2017	08/11/2017	51.02 ESL2013
7718121/1	COMPLETED	SPOKEMEAD	Emergency Lighting Remedial Repair As Per Submitted Log Sheet-Month 52	12/11/2017	23/11/2017	847.97 ESL2013
7718544/1	COMPLETED	SCCIALPHATRAC K	Button Or Display Is Not Working - Key Pad Is Stuck On ██████████. Residents Do Not Know When They Have Visitors. - Block	13/11/2017	14/11/2017	36.85 AFS2013
7722179/1	COMPLETED	SBS	██████████ - Inspect Falling Concrete On Rear Balcony Of ██████████ And Report.	15/11/2017	13/12/2017	35.06 RM2009
7744807/1	COMPLETED	OCOHEAT	No Hot Water From Communal Boiler - Affecting Flats ██████████. Remedy/Report Back Fow - Block	02/12/2017	03/12/2017	62.23 HEAWATM
Wrks Order Status	Contractor	Description	Raised	Completed	Cancel Date	Cost Work Prog

7745110/1	COMPLETED	OCOHEAT	Resident Has Reported That There Is No Hot Water To The Block. Flat ■ And ■ Have Been Affected.	03/12/2017	03/12/2017		62.23	HEAWATM
7756511/1	COMPLETED	SPOKEMEAD	Cable Re-Clipping: Attend To Secure Cables Running Across Feds, Balcony Walls And Ceilings At Conant House	13/12/2017	14/12/2017		123.00	ESL2013
7757301/1	CANCELLED	SBS	External Drain Is Backsurging - Resident Reports That External Drainage Is Backsurging Into Residents Toilets Affecting All Properties, Please Attend And Remedy. Auth ■ - Drainage From Block	14/12/2017		27/12/2017	75.29	RM2009
7757975/1	COMPLETED	SBS	Flats ■ And ■ Complaining Of Back Surging Toilets On The Ground Floor. Believed To Be Caused By Blocked External Drain Or Sewage Pipe. Auth ■ - Drainage From Block	14/12/2017	14/12/2017		150.58	RM2009
7763077/1	COMPLETED	SPOKEMEAD	More Than 1 Communal Floodlight Is Broken (Maximum Of 5) - No Lights To Half Of The Block. - Estate Lighting	19/12/2017	20/12/2017		56.22	ESL2013
7757975/2	COMPLETED	SBS	Follow On To Rml /1 === Fao Aps Carry Out Cctv	19/12/2017	10/01/2018		178.20	RM2009
7767175/1	COMPLETED	SPOKEMEAD	More Than 1 Communal Bulkhead Is Broken (Maximum Of 5) - No Light To Half Of The Block From Ground Floor Up To 6th Floor - Estate Lighting	22/12/2017	28/12/2017		118.68	ESL2013
7772882/1	COMPLETED	OCOHEAT	No Heating No Hot Water To Commual Bolier	31/12/2017	31/12/2017		62.23	HEAWATM
7775684/1	COMPLETED	OCOHEAT	No Hot Water From Communal Boiler Reported By Flat ■ , Also Confirmed With Flats ■ And ■	03/01/2018	03/01/2018		.00	HEAWATM
7775726/1	CANCELLED	OCOHEAT	No Hot Water Reported By ■ Raised As Per ■	04/01/2018		13/02/2018	62.23	HEAWATM
7789491/1	COMPLETED	OCOHEAT	Possible Leak Coming From Roof Main Cold Water Tanks Affecting ■ Please Investigate	17/01/2018	17/01/2018		54.76	HEAWATM
7789491/2	COMPLETED	OCOHEAT	Renew Leaking Aav In Tank Room - Rb	18/01/2018	20/01/2018		148.01	HEAWATM
7793394/1	COMPLETED	OCOHEAT	No Hot Water From Communal Boiler- As Per ■ As Per ■	21/01/2018	21/01/2018		62.23	HEAWATM
7757975/3	COMPLETED	SBS	We Recommend That The Above Section Of Drainage Be Excavated	26/01/2018	23/02/2018		1586.25	RM2009
Wrks Order	Status	Contractor	Description	Raised	Completed	Cancel Date	Cost	Work Prog
			Through The Concrete To Remove Broken Section Of Foul					

Drainage - Downstream From Manhole To Front Of [REDACTED] As Per Report On /2 = Cctv = We Recommend That The Above Section Of Drainage Be Ex

7722179/2	ISSUED	SBS	[REDACTED] - On Rear Balcony Of [REDACTED] Repair Damaged Concrete Ceiling As Sections Have Fallen Off. Access Required Via Property	31/01/2018			1472.98	RM2009
7806777/1	COMPLETED	OCOHEAT	No Hot Water From Communal Boiler Flats Affected [REDACTED]	01/02/2018	01/02/2018		62.23	HEAWATM
7807483/1	CANCELLED	OCOHEAT	Block - No Hot Water. Reported By [REDACTED] Affecting Several Other Properties. Please Attend And Remedy. - Block	02/02/2018		02/02/2018	49.78	HEAWATM
7808085/1	COMPLETED	OCOHEAT	Resident Has Reported No Hot Water. Flat [REDACTED] And [REDACTED] Are Being Affected.	02/02/2018	02/02/2018		62.23	HEAWATM
7809479/1	CANCELLED	OCOHEAT	No Hot Water From Communal Boiler - Total Loss Of Hot Water To [REDACTED] And Other Properties. - Block	05/02/2018		06/02/2018	49.78	HEAWATM
7814049/1	COMPLETED	SCCIALPHATRAC K	Main Entrance Door Is Not Locking - The Communal Door Is Not Locking And Is Taking Long To Shut Behind The Resident - Block	08/02/2018	13/02/2018		36.85	AFS2013
7819367/1	ISSUED	SMS	Require Block Sign Saying Conant House 1-28? (Cost Code Is Gg074-66104.) As Per [REDACTED] Require Block Sign Saying Conant House 1-28? (Cost Code Is Gg074-66104.) As Per [REDACTED]	14/02/2018			45.12	SWKMETAL
7823809/1	COMPLETED	SPOKEMEAD	Conant House 1-56 Carry Out Twelve Monthly Tests Per Annum	16/02/2018	05/03/2018		710.40	ESL2013
7826568/1	COMPLETED	SBS	Leak Coming From Above - Rtr-Resident Of [REDACTED] Reports Water Leak Is Outside Their Front Wall, Seeping Into The Flat. Please Trace And Remedy. - Hall	20/02/2018	03/03/2018		75.29	RM2009
7832062/1	COMPLETED	SBS	Ato [REDACTED] - Clear Plant Material From Hopper Head Between Fed [REDACTED] And [REDACTED] If You Have Any Further Questions On Location Or Works Please Contact [REDACTED].	22/02/2018	16/03/2018		75.29	RM2009
7832124/1	COMPLETED	SBS	Ato [REDACTED] - White Plywood Boxing In To Be Re-Fixed As Coming Away, Located To The Lhs Of Fed [REDACTED]. If You Have Any Further Questions On Location Or Works Please Contact [REDACTED].	22/02/2018	15/03/2018		73.75	RM2009
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7832231/1	COMPLETED	SBS	Ato [REDACTED] - Trace And Remedy White Ply Wood Boxing In	22/02/2018	09/03/2018		75.29	RM2009

Leaking Onto Balcony Between Fed [REDACTED] And [REDACTED]. If You Have Any Further Questions On Location Or Works Please Contact [REDACTED].

7846310/1	CANCELLED	OCOHEAT	Carry Out Recommended Fault Finding Procedure To The Communal Boiler Room / Plant Room/Tank Room/ At The Initial Visit Only, For Each Repair Order When Raised As No Hot Water/No Heating/Leaking Tank/Overflow . (This Rate Cannot Be Claimed	04/03/2018	04/03/2018	62.23 HEAWATM
7846313/1	COMPLETED	OCOHEAT	No Heat From Communal Boiler - Block - No Heat From Communal Boiler - Block - Please Remedy Boiler [REDACTED] Have Reported No Heating. Affecting Flats [REDACTED] - Dwelling - Block	04/03/2018	04/03/2018	62.23 HEAWATM
7847150/1	COMPLETED	SPOKEMEAD	Call Out To Restore Light Over Tra Entrance Contact [REDACTED] On [REDACTED] For Access Not Wrked Since B4 Xmas Advise On Completion	05/03/2018	05/03/2018	56.22 ESL2013
7861919/1	COMPLETED	OCOHEAT	As Per [REDACTED] From Sbs - Uncontainable Leak From Communal Heating Pipe On 4th Floor Affecting [REDACTED] Please Remedy.	10/03/2018	10/03/2018	62.23 HEAWATM
7868721/1	COMPLETED	OCOHEAT	Leaking Pipe Works On Balcony At Fed - Report= Trace And Remedy White Ply Wood Boxing In Leaking Onto Balcony Between Fed [REDACTED] And [REDACTED] Flats. Pls Remedy - Staircase And Landings	16/03/2018	17/03/2018	49.78 HEAWATM
7875973/1	COMPLETED	SPOKEMEAD	More Than 1 Communal Floodlight Is Broken (Maximum Of 5) - 5 Floodlights In The Estate Is Not Working. - Estate Lighting	21/03/2018	26/03/2018	100.86 ESL2013
7876254/1	COMPLETED	SCCIALPHATRAC K	Main Entrance Door Is Not Opening And Closing Properly - Block	21/03/2018	23/03/2018	36.85 AFS2013
7883531/1	ISSUED	SBS	[REDACTED] - On Roof Above No [REDACTED] Make Safe Leaking Roof (Non Rechargeable )	28/03/2018		146.22 RM2009