



Rutland
County Council

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03 February 2020

FREEDOM OF INFORMATION REQUEST – 74/20

Dear Sir/Madam

Your request for information has now been considered and the information requested is provided below.

Request & Response:

1. Which IT systems are used in the department specifically to provide core case management systems and any other supporting software holding information on individuals supported by your adults/children care services? For example, document management, RAS etc. Please provide name of system, supplier and type. e.g core case management system, electronic document management etc.

Answer:

	Adults	Childrens
System Name	Liquid Logic	Liquid Logic
Supplier	Liquid Logic	Liquid Logic
Type of System	Case Management	Case Management

2. For each system identified in Q1 please could you let us know how many users their are?

Answer: We have interpreted your question as internal users of the system.

Adults	Childrens
We estimate approx. 100 users although the system does not have a formal report to run	We estimate approx. 100 users although the system does not have a formal report to run

3. For each system identified in Q1 please could you let us know when each of these systems were first implemented and how much has been spent on them each year for the last 5 years? Please breakdown the total cost of each into licence fees, annual support, professional services (training, implementation, consulting etc).

Answer:

Our system is combined so we cannot break down between Adults and Childrens and complete the table below. We can provide the following information on total spend with LiquidLogic from the data stored within this system (from 1st April 2017)



Financial Year 17/18 Total Spend - £68,545
Financial Year 18/19 Total Spend - £80,023
Financial Year 19/20 Total Spend - £116,750

Please note that we do an accounting adjustment within the system at the end of each year to apportion the cost of the system to the right financial year. The above table includes these adjustments (and the 19/20 costs are relatively higher as we have not carried out this task). The above figures include hosting as well as support and maintenance.

Additional information please see

<https://rutlandcounty.moderngov.co.uk/documents/s870/130-2015%20App%20A%20-%20Key%20Decisions.pdf>

4. For each system identified in Q1 please could you let us know what the length of the current contract is and the date the contract ends?

Answer: Sept 2015

	Adults	Childrens
Length of Current Contract (years)	Originally 2 years plus and extension	Originally 2 years plus and extension
Current Contract End Date	Dec 2020	Dec 2020

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The Information Commissioner's Office
Wycliffe House, Water lane
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Yours faithfully

FOI Administrator
Business Support Team
Rutland County Council