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9<sup>th</sup> February 2016

By email: [request-309407-6e1d0fc5@whatdotheyknow.com](mailto:request-309407-6e1d0fc5@whatdotheyknow.com)

Dear Mr Sarney,

**Re: FREEDOM OF INFORMATION REQUEST: 52987**

Thank you for your request for information under the Freedom of Information Act 2000 dated 8<sup>th</sup> January 2016. Please find your original request (in italics) set out below followed by the Trust's response.

1. *Do you currently have endoscopy reporting software installed?*

The Trust does have an endoscopy reporting software installed.

1.1. *If the answer to question 1 is yes, who is the provider of this software?*

The software provider is Endosoft

1.2. *If the answer to question 1 is yes, how long did implementing the system take?*

The implementation took approximately three months.

2. *Do you currently have cystoscopy reporting software installed?*

The Trust does not have this system installed.

2.1. *If the answer to question 2 is yes, who is the provider of this software?*

Not applicable

2.2. *If the answer to question 2 is yes, how long did implementing the system take?*

Not applicable

3. *Do you currently have bronchoscopy reporting software installed?*

The Trust does have a bronchoscopy software installed.

3.1. *If the answer to question 3 is yes, who is the provider of this software?*

The software provider is Endosoft

3.2. *If the answer to question 3 is yes, how long did implementing the system take?*

The implementation took approximately 16 months.

4. *Do you currently have any software installed to support the tracking of long term gastroenterology patients (eg. IBD patients)?*

The Trust does have software to support the tracking of long term gastroenterology patients.

4.1. *If the answer to question 4 is yes, who is the provider of this software?*

The software provider is Endosoft

4.2. *If the answer to question 4 is yes, how long did implementing the system take?*

The Trust does not hold this information.

5. *Do you currently have order communications software installed?*

The Trust has order communication software installed

5.1. *If the answer to question 5 is yes, who is the provider of this software?*

This software is provided in-house.

5.2. *If the answer to question 5 is yes, how long did implementing the system take?*

The Trust does not hold this information.

6. *Do you currently have a patient administration system installed?*

The Trust does have a patient administration system installed.

6.1. *If the answer to question 6 is yes, who is the provider of this software?*

The software provider is CSC.

6.2. *If the answer to question 6 is yes, how long did implementing the system take?*

The implementation took approximately 57 months.

7. *Do you currently have an unscheduled care/emergency department system installed?*

The Trust does have an unscheduled care/emergency department system installed.

7.1. *If the answer to question 7 is yes, who is the provider of this software?*

The software provider is EMIS

7.2. *If the answer to question 7 is yes, how long did implementing the system take?*

The implementation took approximately 10 months.

8. *Do you currently have an integration platform installed?*

The Trust does have a platform system installed.

8.1. *If the answer to question 8 is yes, who is the provider of this software?*

The software provider is Microsoft

8.2. *If the answer to question 8 is yes, how long did implementing the system take?*

The Trust does not hold this information.

9. *Do you currently have any business intelligence systems installed?*

The Trust does have a Business Intelligence System installed.

9.1. *If the answer to question 9 is yes, who is the provider of this software? (If there is more than one provider for different departments please include each provider and the department their solution is used in)*

The software provider is Qlik Tech

9.2. *If the answer to question 9 is yes, how long did implementing the system(s) take?*

The implementation took approximately 8 months.

10. *Do you currently have a pharmacy stock management system installed?*

The Trust does have a Pharmacy Stock Management System installed.

10.1. *If the answer to question 10 is yes, who is the provider of this software?*

The software provider is JAC

10.2. *If the answer to question 10 is yes, how long did implementing the system take?*

The implementation took approximately 10 months.

11. *Do you currently have an eprescribing solution installed?*

The Trust does have an e-prescribing solution installed.

11.1. *If the answer to question 11 is yes, who is the provider of this software?*

The software provider is CSC

11.2. *If the answer to question 11 is yes, how long did implementing the system take?*

The implementation took approximately 44 months.

12. *Do you currently have an electronic document and records management solution installed?*

The Trust does have an electronic document and records management solution installed.

12.1. *If the answer to question 11 is yes, who is the provider of this software?*

The software provider is Civica

12.2. *If the answer to question 11 is yes, how long did implementing the system take?*

The Trust does not hold this information.

13. *If possible, please provide the associated costs of installing and supporting each system individually.*

The Trust does not hold this information.

If you are dissatisfied with the Trust's response then in the first instance you can appeal to the Trust. For contact details and a copy of our FOI appeal policy, please see our website (<http://www.guysandstthomas.nhs.uk/about-us/publications/foi/freedom-of-information.aspx>) or email us at [foi@gstt.nhs.uk](mailto:foi@gstt.nhs.uk).

If you remain dissatisfied, you have the right under section 50 of the Act to apply to the Information Commissioner to seek resolution to the matter. Further details can be found on their website (<https://ico.org.uk/>).

Yours sincerely,

A handwritten signature in black ink, appearing to read 'Steve McGuire', written in a cursive style.

Steve McGuire  
Executive Director – Essentia