

# Hertfordshire Partnership University NHS Foundation Trust (HPFT)

FOI 2289

## 1. General

- Number of Sites
- Number of Employees
- Number of IT Staff
- Annual IT Budget

The above information is already in the public domain<sup>1</sup>. Please follow this [link](#) where details of the number of our sites and employees can found. Please follow this [link](#) for our annual IT budget.

We outsource our IT provision to Hertfordshire, Bedfordshire and Luton ICT (HBLICT) and so we do not employ IT staff, please refer to question 3.

## 2. Desktop

Number of Desktops?	Approximately 1300
Do you use VDI?	No
If so what platform do you use?	Not applicable
Desktop Refresh date?	Every 4 years
Date support contract ends?	March 2019
VDI refresh date (if relevant)?	Not applicable

## 3. Datacentre

- Number of Windows Servers?
- Number of UNIX/Linux Servers?
- Server platform?
- Virtualisation platform?
- What operating system do you use?
- Virtualisation refresh dates?
- Percentage Virtualised?
- Server Refresh Date?
- Value of contract?
- Location of datacentre(s)
- Volume of Data in TBs
- Storage Vendor?
- Storage Virtualisation?
- Storage Refresh Date?
- Date Storage support contract ends?
- Value of contract?
- Tape vendor?
- Disk backup?
- What backup software do you use?

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<sup>1</sup> Section 21 – Information available through other means has been applied

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- Backup refresh date
- Date backup support contract ends
- Value of support contract
- Disaster Recovery contract renewal date?
- Network vendor?
- Network speed?
- Storage network?
- Network refresh date
- Value of contract
- Do you use WAN optimisation?
- If so what product do you use?
- Network virtualisation?

All our IT services are provided by Hertfordshire, Bedfordshire and Luton ICT (HBLICT) (hosted by East and North Hertfordshire Clinical Commissioning Group). They will be able to provide you with the above information regarding the Data Centre. They can be contacted at the address below:

Hertfordshire, Bedfordshire and Luton ICT  
Charter House  
Parkway  
Welwyn Garden City  
Hertfordshire  
AL8 6JL

### 4. Applications

Database vendors?	Microsoft
Email provider?	Microsoft
CRM Provider?	None
ERP Platform?	None
Database Archival?	Please check with HBL ICT
Email Archival?	Veritas Enterprise Vault
File Archival?	None

### 5. Cloud

Are you using or are interested in AWS/Google or Azure for cloud services?	No we are not using but yes would be interested.
Do you use any Cloud File Storage? If so, what?	No
What automation tools do you use? Do you outsource?	Not applicable Not outside of the NHS
Outsource contract renewal date?	Not applicable

## **Hertfordshire Partnership University NHS Foundation Trust (HPFT)**

- 6. In addition please could you provide a copy of your IT Strategy for 2017 and an Organisation chart depicting the IT department with contact names?**

Please see attached our IM&T Organisation chart. Carol Sheridan (Associate Director of Information Management & Technology) or John Bennett (Head of IM&T, Information Management & Technology) can be contacted on 01727 804700.

We are currently middle of refreshing our IM&T Strategy and hope to publish by the end of September 2016<sup>2</sup>.

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<sup>2</sup> Section 22 - information intended for future publication has been applied