

06 April 2016  
Reference Number: FOI 51420

Freedom of Information Team  
Bellingham House  
Bodmin Hospital Site  
BODMIN  
Cornwall  
PL31 2QT

Emailed to: [request-316563-55983b28@whatdotheyknow.com](mailto:request-316563-55983b28@whatdotheyknow.com)

Tel: 01208 834387  
Email: [cpn-tr.FreedomOfInformation@NHS.net](mailto:cpn-tr.FreedomOfInformation@NHS.net)

Dear Mr Sarney

**FREEDOM OF INFORMATION ACT 2000**

Thank you for your request for information as detailed below, together with our reply.

You asked us:	Our reply:
Thank you for your response. As a full list of systems is deemed commercially sensitive, would it be possible to provide a list of systems that you use for Business intelligence purposes? (e.g. Qlikview, SAP Business objects etc.)	Cornwall Partnership NHS Foundation Trust uses Qlikview and MS Reporting Services for Business Intelligence.

If you have any further queries, please contact me.

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If you are not satisfied with the response to your request you have the right to an internal review. The handling of your request will be looked at by someone who was not responsible for the original case and they will make a decision as to whether your request was managed correctly.

If you would like to request a review please write to:

We are a research active trust, to get involved in a research project, please email [cpn-tr.CFTresearch@nhs.net](mailto:cpn-tr.CFTresearch@nhs.net)  
For information on mental health medication visit [choiceandmedication.org/cornwall](http://choiceandmedication.org/cornwall)

Chair: Dr Barbara Vann Chief Executive: Phillip Confue  
Head Office: Fairview House, Corporation Road, Bodmin, Cornwall, PL31 1FB  
Tel: 01208 834600 Email: [cpn-tr.enquiries@nhs.net](mailto:cpn-tr.enquiries@nhs.net)



Julie Dawson  
Chief Operating Officer  
Cornwall Partnership NHS Foundation Trust  
Fairview House  
Corporation Road  
Bodmin  
PL31 1FB

If you remain dissatisfied, after an internal review decision, you have the right to apply to the Information Commissioner's Office. The Commissioner is an independent regulator who has the power to direct the Trust to respond to your request differently, if it is considered that your request was handled incorrectly.

You can contact the Information Commissioners Office at the following address:

Information Commissioners Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

The Trust continually strives to provide the best possible service to people who request information using the Freedom of Information Act 2000 legislation. To help achieve this, the Trust would be most grateful if you would complete, and return, the attached Applicant Satisfaction Survey form.

Yours sincerely



Freedom of Information Act Officer

**Information about the Trust can be found at: [www.cornwallpartnershiptrust.nhs.uk](http://www.cornwallpartnershiptrust.nhs.uk)**

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**[cornwallfoundationtrust.nhs.uk](http://cornwallfoundationtrust.nhs.uk)**