

Friday 11 March 2016 Reference Number: FOI 50920

Emailed to: request-316563-55983b28@whatdotheyknow.com

Freedom of Information Team

Bellingham House
Bodmin Hospital Site
BODMIN
Cornwall
PL31 2QT

Tel: 01208 834387

Email:cpn-tr.FreedomOfInformation@NHS.net

Dear Mr Sarney

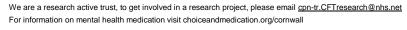
FREEDOM OF INFORMATION ACT 2000

Thank you for your request for information as detailed below, together with our reply.

You asked us:	Our reply:
I would like to request a list of the IT systems that you currently have in use at your trust (e.g. patient administration systems, Integration software, Document management software etc.).	
Please provide the name of the software and the provider (e.g. Lorenzo is provided by CSC).	PAS System - RIO – Servelec
	Integration Software – None
	Document Management - CCube – CCUBE Solutions
	A full list of all systems would (Under section 43 (2) of the Freedom of the Information Act 2000) be exempt from disclosure as the information requested is subject to commercial sensitivity.
If it will fall within the 18 hour time period please could you also provide: 2. the cost of each system at the time of purchase 3. the annual support and maintenance costs	We are unable to complete this request within the 18 hour time period and some items would be subject to commercial sensitivity.
for each system	
 the remaining length of time on each contract. 	

If you have any further queries, please contact me.

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If you are not satisfied with the response to your request you have the right to an internal review. The handling of your request will be looked at by someone who was not responsible for the original case and they will make a decision as to whether your request was managed correctly.

If you would like to request a review please write to:

Julie Dawson
Chief Operating Officer
Cornwall Partnership NHS Foundation Trust
Fairview House
Corporation Road
Bodmin
PL31 1FB

If you remain dissatisfied, after an internal review decision, you have the right to apply to the Information Commissioner's Office. The Commissioner is an independent regulator who has the power to direct the Trust to respond to your request differently, if it is considered that your request was handled incorrectly.

You can contact the Information Commissioners Office at the following address:

Information Commissioners Office Wycliffe House Water Lane Wilmslow Cheshire SK9 5AF

The Trust continually strives to provide the best possible service to people who request information using the Freedom of Information Act 2000 legislation. To help achieve this, the Trust would be most grateful if you would complete, and return, the attached Applicant Satisfaction Survey form.

Yours sincerely

Freedom of Information Act Officer

Information about the Trust can be found at: www.cornwallpartnershiptrust.nhs.

We are a research active trust, to get involved in a research project, please email cpn-tr.CFTresearch@nhs.net
For information on mental health medication visit choiceandmedication.org/cornwall

Chair: Dr Barbara Vann Chief Executive: Phillip Confue Head Office: Fairview House, Corporation Road, Bodmin, Cornwall, PL31 1FB Tel: 01208 834600 Email: cpn-tr.enquiries@nhs.net

