

Friday 11 March 2016  
Reference Number: FOI 50920

**Freedom of Information Team**  
Bellingham House  
Bodmin Hospital Site  
BODMIN  
Cornwall  
PL31 2QT

*Emailed to:* [request-316563-55983b28@whatdotheyknow.com](mailto:request-316563-55983b28@whatdotheyknow.com)

Tel: 01208 834387  
Email: [cpn-tr.FreedomOfInformation@NHS.net](mailto:cpn-tr.FreedomOfInformation@NHS.net)

Dear Mr Sarney

## FREEDOM OF INFORMATION ACT 2000

Thank you for your request for information as detailed below, together with our reply.

You asked us:	Our reply:
<p>I would like to request a list of the IT systems that you currently have in use at your trust (e.g. patient administration systems, Integration software, Document management software etc.).</p> <ol style="list-style-type: none"> <li>Please provide the name of the software and the provider (e.g. Lorenzo is provided by CSC).</li> </ol> <p>If it will fall within the 18 hour time period please could you also provide:</p> <ol style="list-style-type: none"> <li>the cost of each system at the time of purchase</li> <li>the annual support and maintenance costs for each system</li> <li>the remaining length of time on each contract.</li> </ol>	<p>PAS System - RIO – Servelec</p> <p>Integration Software – None</p> <p>Document Management - CCube – CCUBE Solutions</p> <p>A full list of all systems would (Under section 43 (2) of the Freedom of the Information Act 2000) be exempt from disclosure as the information requested is subject to commercial sensitivity.</p> <p>We are unable to complete this request within the 18 hour time period and some items would be subject to commercial sensitivity.</p>

If you have any further queries, please contact me.

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We are a research active trust, to get involved in a research project, please email [cpn-tr.CFTresearch@nhs.net](mailto:cpn-tr.CFTresearch@nhs.net)  
For information on mental health medication visit [choiceandmedication.org/cornwall](http://choiceandmedication.org/cornwall)

**Chair:** Dr Barbara Vann **Chief Executive:** Phillip Confue  
**Head Office:** Fairview House, Corporation Road, Bodmin, Cornwall, PL31 1FB  
Tel: 01208 834600 Email: [cpn-tr.enquiries@nhs.net](mailto:cpn-tr.enquiries@nhs.net)

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If you are not satisfied with the response to your request you have the right to an internal review. The handling of your request will be looked at by someone who was not responsible for the original case and they will make a decision as to whether your request was managed correctly.

If you would like to request a review please write to:

Julie Dawson  
Chief Operating Officer  
Cornwall Partnership NHS Foundation Trust  
Fairview House  
Corporation Road  
Bodmin  
PL31 1FB

If you remain dissatisfied, after an internal review decision, you have the right to apply to the Information Commissioner's Office. The Commissioner is an independent regulator who has the power to direct the Trust to respond to your request differently, if it is considered that your request was handled incorrectly.

You can contact the Information Commissioners Office at the following address:

Information Commissioners Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

The Trust continually strives to provide the best possible service to people who request information using the Freedom of Information Act 2000 legislation. To help achieve this, the Trust would be most grateful if you would complete, and return, the attached Applicant Satisfaction Survey form.

Yours sincerely



Freedom of Information Act Officer

**Information about the Trust can be found at: [www.cornwallpartnershiptrust.nhs.uk](http://www.cornwallpartnershiptrust.nhs.uk)**

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